

Village Survey 2015

Your views on life in Hampton

Between January and March 2016, the Richmond council's Village Plan process for Hampton and Hampton North will take place with two outcomes.

Firstly, a number of planning policies and statements will emerge from the consultation to be set out in a summary document which will be used to assess future planning applications.

Secondly, the wider village consultation on aspects of our lives and community will create the opportunity for residents to have some input into what they want from their neighbourhood and how it can be improved. This will lead to a strategy on how the Council and the residents can seek future benefits.

In November 2015, The Hampton Society facilitated a survey to identify key local issues. Posters were placed around the village inviting people to take part and Society members were notified by email. There were 250 respondents to the survey that was made up of seven areas including views about the council's current planning policy.

Most questions were to be answered by choosing how much the question was agreed with, on a scale of 1 (strongly disagree) to 10 (strongly agree). Respondents also had the opportunity to add their own comments to each area.

The comments in this document are from the participants of the survey and are not necessarily the opinions held by The Hampton Society.

Executive summary

As a snapshot of life in Hampton towards the end of 2015, the most overriding conclusions are that the sampled residents feel strongly about the following issues:

Relating to village life

1. Hampton has a strong sense of community.
2. Bushy Park is the one of the highlights of living in Hampton, followed by local pubs and Hampton Pool.
3. Hampton is a safe neighbourhood.
4. There are many clubs and associations in or near Hampton for people be part of.
5. The Hampton Village Traders Association and its member traders has made a positive impact on village life with the events (Christmas celebrations; Screen on the Green; Car show) that it runs and organises.
6. Rail service criticised for infrequency and unreliability.
7. Pavements are in need of attention throughout the village.
8. Not enough short term parking along shopping streets.
9. Traffic speeds are not monitored as well as they should be (accident black spots on High Street between Hampton Pool and the triangle; traffic speed in Station Road)
10. Hampton Academy is 'perceived' to have a poor reputation (not taking into account breadth of catchment area including neighbouring boroughs and proximity to high achieving private schools). Greater support has been requested to encourage local parents.
11. The clearing of the derelict boats on Thames near Garrick's Temple to Shakespeare took too long.

Relating to planning

12. Current planning policy is largely agreed with (although there is some scepticism).
13. There is concern about over-development and the threat to the distinctive and appealing 'leafy' character of the village.
14. There is concern over agreement being given for in-fill development (garden grabbing).
15. There is concern that 'change-of-use' is leading to loss of places of employment in the village.
16. There is concern that development in neighbouring boroughs (Kempton Park/ Spelthorne) will have a detrimental effect on life in Hampton.
17. Parking is not taken seriously enough with new developments although a CPZ is not welcomed.

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1. Living in Hampton

The initial questions asked the respondent to name three things they liked about living in Hampton and then three things they didn't.

The answers have been collated into sections and where the same answer was given a number has been shown to indicate how many times.

Top 10 answers:

Name up to three things you like about living in Hampton

Proximity to Parks including Bushy Park (132)
Proximity to river Thames (89)
Good bus service/public transport (73)
Village Green/green/open spaces (72)
Good selection of local/independent shops (70)
In London yet retains a village atmosphere/feel (60)
Friendly village community spirit (56)
Direct link to Waterloo/Central London/M3 and airports (40)
Close proximity to Kingston (23)
Hampton Pool (21)

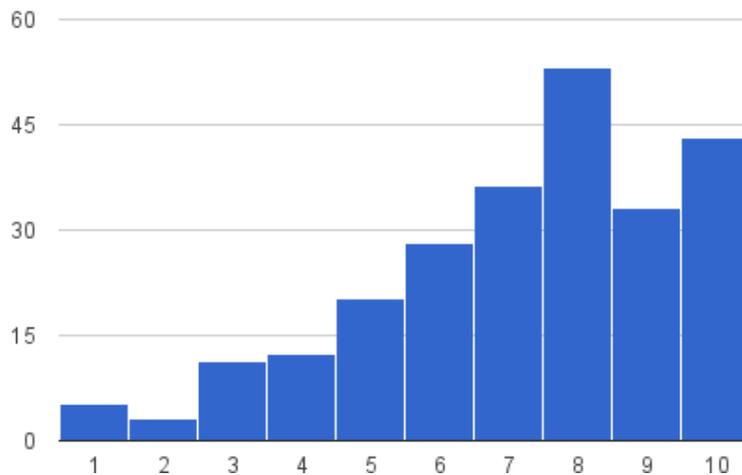
Name up to three things you don't like about living in Hampton

Poor train Service (84)
Aircraft noise (44)
Poor Pavements (20)
Poor/choice of secondary school (22)
Not enough shop variety (17)
Not having good cafés/restaurants x 14
Lack of parking (15)
Build up of traffic (14)
Little affordable housing (12)
Excessive infilling residential developments (13)

No dislikes x 8

See Appendix on page 64 for all results

I have plenty of company and my neighbours are sociable



Additional personal comments to any of the issues raised

Neighbourhood and community

- Community division between different areas of Hampton for no constructive reason is selfish, short sighted and should be discouraged at all levels.
- There are many groups to join.
- Friends and immediate neighbours are friendly but generally know few people in street.
- It's important to know your neighbours – not live in their pockets – but to be friendly enough to be able to call on them and vice versa.
- Lovely neighbours in the road, but a couple of very antisocial residents!
- You have to make an effort to get to know people by getting involved in local groups and volunteering.
- Great neighbourly feeling. Perhaps we should start a neighbourhood watch? This has been done successfully in St. Margarets.
- Hampton can be very clique orientated and it can be isolating if you don't "belong". Trying to create community spirit is extremely hard because so many people don't participate unless things are given to them on a plate.
- Hampton is a relaxed and friendly place and people who come to live here seem to stay meaning you can build up friendships
- My neighbours are wonderful and we all look out for each other. When I was ill this year they checked on me every day and bought food in to me.
- I have plenty of company but I don't find my neighbours that sociable.
- Even though there are families and individuals from different backgrounds living in my road, we manage to get together and enjoy for celebrations e.g. Queen's Jubilee and other Royal events. It would be good if the closing of part of a road for a special event were made simpler.
- Sociable but not intrusively so. We are there for each other if needed
- Neighbours are very friendly
- We have plenty of company but increasingly folk moving into the area are not sociable - e.g. across the road from us the owners have an eight-foot fence across their pavement boundary - if all houses did this the area would look (and be) dreadful.
- I'm quite new, so go out of my way to say hello to everyone I pass

- I have very good neighbours and we try to work together in helping with deliveries.
- I have plenty of company as I have school age children and have made many local friends.
My immediate neighbours are sociable but we don't see them very often.
- If I were older then I would have to make use of the local community groups to meet new people.
- On the whole people are easy to socialise with in Hampton.
- There are plenty of good organisations/clubs to join if one wants to.
Good Churches too.
- Some tenants in our block of flats are not very good neighbours at all. They can be very disruptive, cause noise nuisance, litter and just don't respect other people. These problem-neighbours tend to be recently moved in social tenants. It's a shame, because on the whole, the population of Hampton is full of lovely people!
- Generally, those living on the east side of Hampton are delightful but sadly a few seem to have not understood that it is like a village.
- My neighbours keep to themselves. I could say the same of myself though! having moved here on my own in my late 30s it is hard to get to know people but I have made some good friends through local churches - St Mary's & All Saints
- Hampton has pockets of deprivation, and this needs a lot more attention. We need community centres. There are plenty of volunteers, but we do need locations!
- Neighbours especially welcoming when we moved here a year ago.
- My neighbours are very caring and helpful
- Unlike some other London suburbs, Hampton appears to retain many of its residents for twenty, thirty or even forty years, which gives it a stronger society than more footloose districts.
- Like a lot of greater London there is not the "on street" friendliness I experience in other parts of UK
- Rarely see neighbours.
- Not sure what it would be like if you couldn't get out and about.
- Hampton is a very transient area as not many can afford the next step on the property ladder. Those that have maximised their profit potential, move to downsize and release capital from their properties. So we have new neighbours a lot.
- Neighbours in the close where we moved to 11 months ago have been very welcoming and people generally in this area are polite and friendly.
- I am at work all day and know only immediate neighbours
- Hampton has (almost) everything, easy access to London and Kingston, village feel, pleasant low rise housing, the river and parks nearby, and there is a friendly atmosphere. I have lived here for over thirty years.
- Have lived in Hampton for 43 years and miss the old sense of community.
- There's a great sense of community which is highlighted through events such as the traders association Christmas event, the remembrance parade and school activities. The reason for a large percentage of people to choose Hampton as a home is the train line – this could always do with improved running times and frequency, whilst at the same time, minimising level crossing downtime!
- The type of road we live on - long but with houses just one side doesn't really lend itself to neighbours being that sociable but that is just due to the layout so no complaint!
- Hampton is a caring place.
- The village atmosphere is very much enhanced by the enthusiastic local amenity groups eg Hampton Society, Friends of Carlisle Park and the Hampton Swimming

Pool; and the outstanding Scout Groups in Hampton Hill and Hampton, and the Hampton Village Traders Association.

- I run my local neighbourhood watch and it helps people think about each other- but there is still widespread indifference to keeping our shared environment working for us all.
- I like the fact that I can say hello to those in my flat blocks, the postman, and those who serve me in shops should I bump into them in the street. But that is not the same as 'having plenty of company'.
- Hampton in general is quite sociable, although a lot of this revolves around one or two pubs and restaurants
- We are very fortunate to have lovely neighbours
- I have many local friends but I am not particularly close to my immediate neighbours. An increasing number of properties in my road are let rather than owner occupied and this has led to more frequent movement of neighbours.
- The people we socialize with mainly are other parents from school. Other than that, there is little community reach.

Businesses, Shops and Restaurants

- The village has a delightful ambiance which is helped so much by the traders such as Cheese and Wine, Ohso, Sweeny Tod, Chinos, and also having an excellent Little Waitrose, inconspicuously placed at the end of Station Road.
- The Hampton Village Christmas Celebrations is one of my highlights of the year where again all the traders participate.
- We particularly enjoy being able to walk the Sainsbury's and Boots at Tangle Park along footpaths and not have to cross any roads. This was particularly good when our daughters were smaller and could wizz around the network of footpaths and cycle paths on their scooters and bicycles. We think Hampton Square is really good and enjoy attending the Sunday markets.
- I am trying to get Café Nero or a similar company to use the premises in front of the station, so far no success...
- Would be lovely to have some nice coffee shops / delis
- We are very interested in helping with developing Hampton (with a market on the green for example or giving suggestions) and building some houses on a potential land. The issue is finding the time with full time jobs and a family! ;-)
- Station area and shopping area should be smartened up although the local business input have made it much more pleasant with hanging basket and news letters.
- Areas devoted to businesses which are registered offshore, e.g. Virgin Islands - such as Kempton Gate, Oldfield Road – and siting these on 'industrial parks; does nothing for community cohesion.

Development

- Recent and ongoing spate of developer property buyers have or are in the process of aggressively over developing long established Hampton homes into over sized grotesque buildings that bare no consideration what so ever to the totally unacceptable impact to the existing and long standing home owners and members of the community. These highly transient property buyers have no intent on becoming part of the community, often hastily leaving once their trail of greedy development is complete never having to suffer the irreparable consequences. This process must be stopped.
- Constant building work – Denmead School expansion and neighbour's extensions - noise, pollution, lack of consultation

- The house next door to me has been vacant since July 2011 as the owners have moved to Wolverhampton. There is no sign of them renting it out or selling it so looks like we will be living next door to a vacant property for some time.
- Empty listed buildings and the threat of unsuitable developments.
- The Shepperton train line is not good particularly if you work in town (which is often the case to be able to afford local housing!)
- We have grown children back living with us due to lack of affordable housing (either purchase or rent) - being Grandparents this involves lots of travel to help with family support with Grandchildren.
- I would love there to be more young people (20s-30s) who could afford to live here.
- While part of the Hampton Riviera development are attractive it is difficult to appreciate the reasons for the lack of control of this development (in spite of a lengthy and expensive national planning enquiry) compared with that for planning applications submitted for smaller constructions.
- Increasing numbers of houses are being purchased by those seeking quick profits by extending even the smallest homes to the limits (and beyond) of Richmond Planning rules. There is no regard for the effect on established residents and neighbours who have to bear the consequences with a reduced quality of life. These individuals generally have little interest in contributing any value to the local community.
- We hope something will be done about the old Police Station.

Traffic

- The stretches of narrow pavement which result in cars passing notoriously close to pedestrians; kids on their way to school also
- Pedestrians competing with cyclists on the pavements because the latter are too afraid to use the road because of speed, volume and the types of vehicles, eg HGV, buses, trucks
- The traffic accident history over the past 10 years, and the fact that a significant number of 'near misses' go unreported.

The lobbying that High Street residents (and counsellors) have conducted over the years to secure a lower speed limit and / or traffic calming measures, albeit without success.

The cost to residents of repairing bricks and mortar and vehicles over the years as a result of accidents (my neighbour alone has had 5 cars written off, and another 3, including ours, have been written off in the past 6 -7 weeks, all within an 80m radius of each other).

The constant concern that you will come home or wake up to a damaged vehicle, or worse still, a vehicle that has ploughed into the side of your house.

The caution that has to be exercised when getting in and out of a car because you don't know what is about to come around the corner or at what speed.

Road speed is notorious along Hampton High St - it has taken life, damaged property, and damaged and written of a significant number of vehicles. The council state it is a police issue, the police state they are not resourced to deal with it. The council's attempt last year at a 20mph consultation with neighbours had no absolutely no credence - it was very poorly conducted and although it included the High St it was not evident in the narrative, therefore people didn't respond. The constant threat of accidents and injury makes the High St an unpleasant place to live. I have had significant dialogue with the council, Cllr Speak in particular (Cabinet Member responsible for Transport), who in one response stated - 'I can readily identify with so

many of your concerns as a result of having passed through the area on numerous occasions' - yet nothing has been done about it!"

- Living on Nightingale Road, which is a straight road with no traffic calming measures, makes people feel compelled to speed down. The frequency of speeding cars is making the road very dangerous.
- I have a lot more 'Likes' than 'Dislikes' for living in Hampton!
- Increasing the capacity of Heathrow over such a densely populated area is a criminal idea.
- The noise and vibration caused by high speed, especially for the very old properties directly adjacent to the road, i.e. not behind garden walls.
- There is a huge volume of heavy goods vehicles and buses that transit through the High Street.

Pavements

- The quality of the pavements in the longer stretch of Acacia Road are much inferior to the standard of the shorter portion between Nightingale Road and Buckingham Road, as well as Nightingale Road itself. Why is this the case? And can nothing be done about this? We were promised some action about four or more years ago.
- I do not like the introduction of tar-macadam as replacement for paving stones on some pavements. Also tar-macadam in some instances is being used for drive crossovers.

Community facilities

- It is important that people are made aware of the Community Centre at the White House as this is an important asset to help with loneliness of people of all ages.
- Nice to have the Greenwood Centre and Hampton Pool for community service.
- Friends/family in other areas seem to have a lot better NHS/GP service than we do.
- Hampton Pool is a great asset - though I do not use it.
- Need more men's clubs
- I live in a cul-de-sac and generally the neighbours are friendly and sociable.
- It is a shame that parts of Hampton are considered inferior to other parts.
- Bushy Park is a fabulous amenity.
- Good amenities like library and schools

Government

- The Council appears to be under terrible strain, the best staff already left, leaving the remainder to bodge through ridiculous workloads, unable even to answer letters. The majority councillors, being of the same hue as this awful government, are happy to stand by and see it destroyed with a thousand cuts – localism, my foot!
- Great place, great people let down by the Council's apparent lack of concern for general tidiness in the Borough as a whole
- Change of contract to Carlisle Park I hope has been a large cost saving because the 'service' provided by current contractors is not nearly as good (IMO) as the previous on-site park keepers. A great shame.
- Reduction in frequency of road sweeping lorries, particularly in autumn, makes many roads hazardous.
- I know that budget is tight, but wardens should be sent out regularly to the parks to address the issue of dog fouling. I have a toddler and had to go home many times

because he touched what the dogs left behind and also we regularly step into the fouling when walking in grassed areas. It is not only a visual blight in the parks but also has the potential to cause serious health problems. The fines would probably make dog owners to behave more sensibly and pick it and bin it and would also cover the wages of the wardens (or at least part of it).

- A dreadful council of Con men and women, who in the name of 'efficiency', i.e. putting hard working people out of work, are joining up with the even more dreadful Wandsworth Con-cil.
- Ineffectual and irrational implementation of sustainable policies ie every household has to drive to the local waste transfer centre which is on the other side of the borough instead of using the nearest waste transfer centre. We can only use the nearest waste transfer centre once a year. The leaf lorry only collects leafs from the street. Residents have to drive to recycle centre if they have more than a bin load
- Litter. Although no more ubiquitous than elsewhere with the exception of the periodic spates of used disposable nappies discarded in the near proximity (Chestnut Ave) to the the nursery in Priory Rd.

Schools

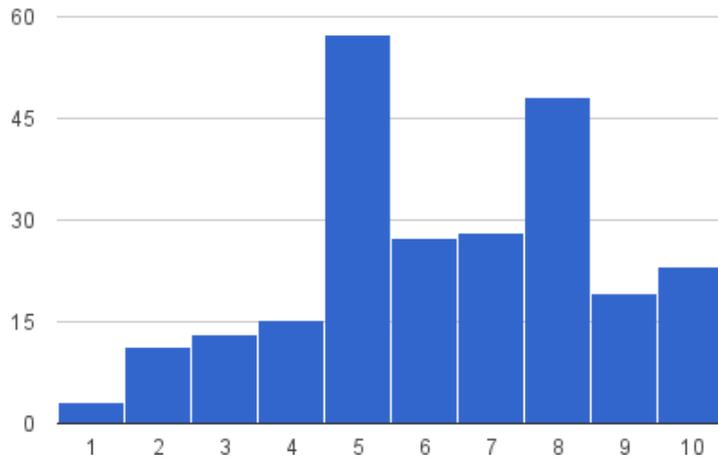
- There is too much negative feedback about Hampton Academy yet the majority of people I know who have been there are very happy, well educated and have a set of great results.
- The secondary schools are poor, with difficult choices to be made, especially after the creation of St Richard Reynolds College, a disgraceful Con trick of True bigotry against the wishes of the local population, most of whom are enlightened and decent and are thus excluded from this 'faith school'.

Transport

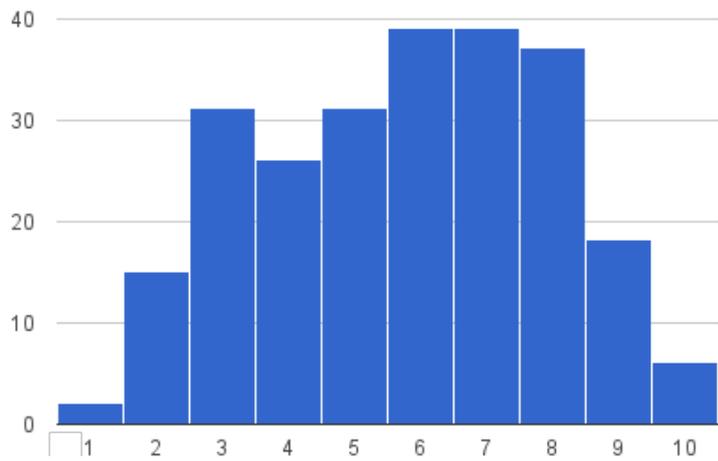
- Could really do with a direct bus route from Surbiton station to Hampton.
- Bus travel generally convenient but: a) why do the timetables of the 111 and the 216 from Kingston need to be so close (both buses leave within minute of each other. Better spacing of time would enhance convenience.
- Short (and therefore crowded) trains from Hampton at busy weekends/bank-holidays are an insult to the families and individuals that use them.

2. Village character

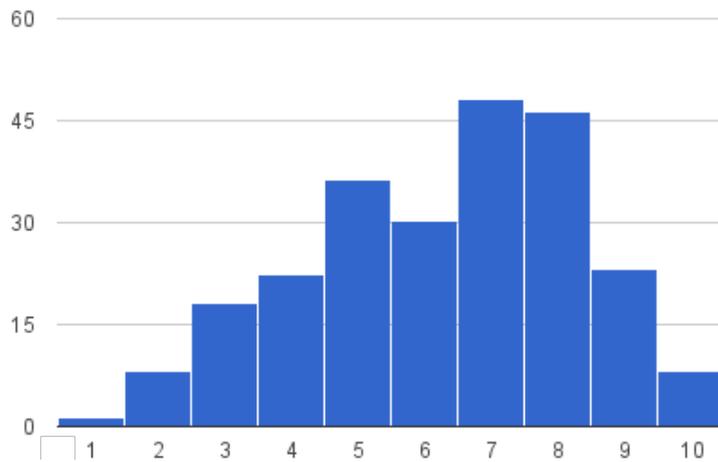
Hampton is overlooked in the borough and under resourced by the council



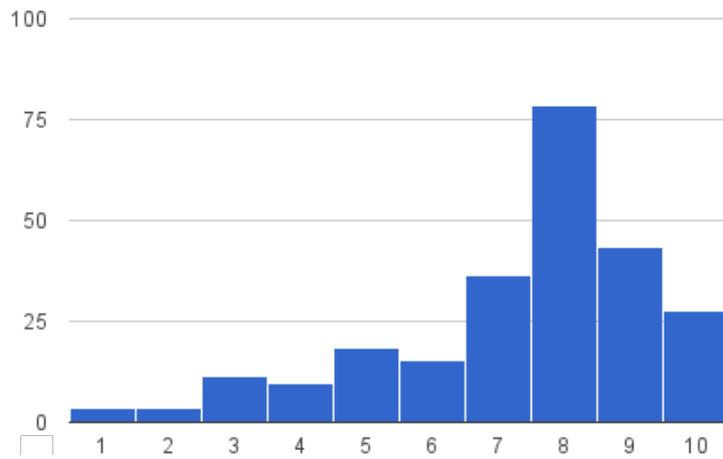
There is a satisfactory range of shops



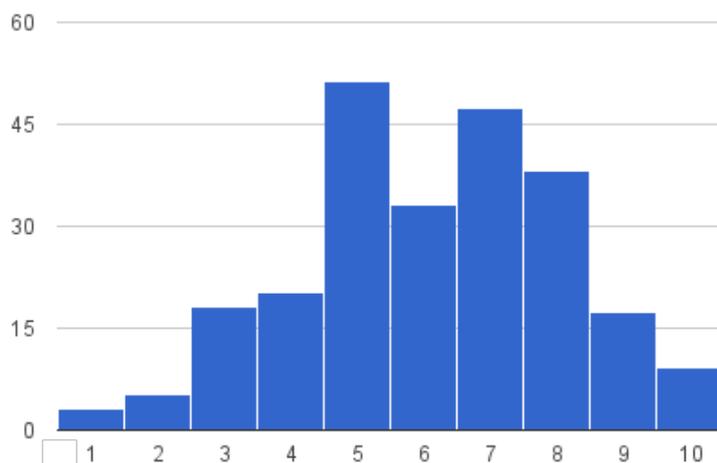
There are plenty of bins and not much litter



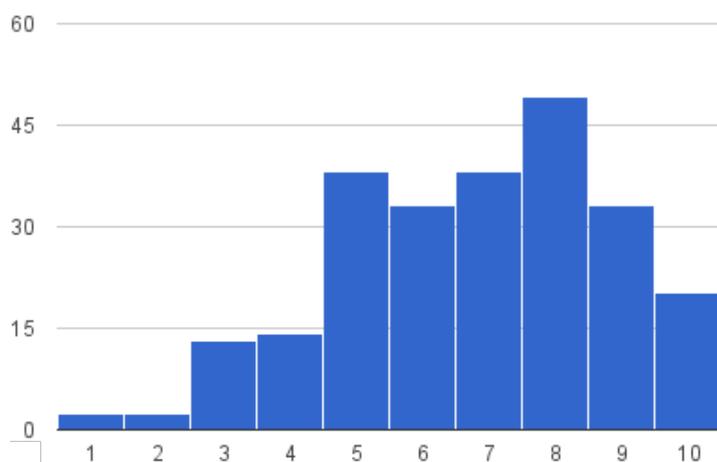
There are enough public green spaces and floral displays throughout the village



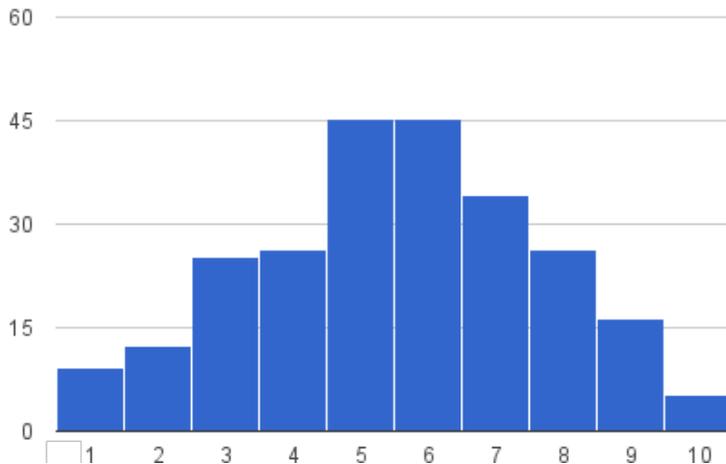
Street furniture (lampposts/benches/bollards/fences) are consistently in character around the village



The village character has improved in the last five years



The riverside is well maintained and monitored by the authorities



Additional personal comments to any of the issues raised

The Thames and the riverside

- The Riverside is vastly improved due to Hampton Riverside Trust
- Not much of the Thames to walk beside
- The area by the Hampton ferry is filthy, overflowing bins, rubbish dumped and badly lit, foliage is overgrown
- Riverside underused. Needs to be opened up.
- The riverside area by the ferry is much improved however more benches near the front would make it a nice spot for picnics and less like a car park as its used by many families
- It would be nice to have the riverside more accessible e.g. by making the ferry run all year round.
- Too many boats allowed as housing along the river.
- The riverside is one of the attraction although not easy to access with the increasingly busy road
- Improvement on riverside but the derelict boats could of been removed quicker
- Needs a public lavatory by the river bank
- Would be better if it was possible to have an uninterrupted walk along the river.
- The boat launching part of Bell Hill is quite often blocked by a parked vehicle.
- Too much building going out into the river by The Swiss Chalet
- The river side opposite the Bell feels like it's a missed opportunity in terms of creating a more sociable area. It feels really barren and just like one big car park.
- Although some seats were added it's very unwelcoming for families which there are so many in Hampton. Extending the boat hire area so nicer seats and a safer environment for children to feed the ducks would be nice.
- It would be nice if something could be done about the old rotting boats!
- Don't like the black tarmac on the area of riverside opposite the Bell Inn
- Leaking water (from mains?) along the riverside between Hampton and Tagg's Island does not appear to be addressed. In fact water mains seem to be an ongoing problem regardless of number of times the road is dug up by Thames Water

- Only recently has the riverside been maintained
- Riverside fine except for the derelict boats which, I believe, are being dealt with
- I especially value Garrick's Lawn
- The riverside has suffered because of the illegal moorings but hopefully that will soon be a thing of the past.
- They still haven't got rid of all the boats
- It cannot have been monitored properly because of the illegal vagrant boats moored for several years and also because of the (illegal?) development of the marina by the Swiss Chalet which seems to have been achieved without consultation (and without planning permission?).
- The exception has got to be maintenance of the riverside. Acting over 'illegal' mooring takes an age and far too many excuses about the ability to act. If the regulations relating to this point are impossible to uphold then why have them in their present form. Admittedly, difficult to change but perhaps the whole subject needs reviewing.
- Riverside at Hampton is largely abandoned by the Council. Only recently has the issue of illegal boats been addressed. A celebration of the Riviera and gardens would be a good idea to join up the church and residents.
- Would like to see more done to maintain and improve the riverside
- regarding the riverside - broken boats still need attention and to be towed away although orders to be removed have mostly been attended to. There seems to be little cooperation between Thames Water and road traffic authorities as there is often a hold up around Thames Street/church area
- Loss of river frontage near Hampton Riviera
- Can somebody clear away those wrecked boats by the Riviera.
- Riverside has become littered, decrepit boats spoil the water - the riverside has attracted fishing and unsavoury characters.
- Traffic along riverside is problematic
- The riverside is not very well suitable for visitors to enjoy. Little seating and just a small ice cream kiosk.
- Hampton Riviera is such a wonderful name
- The riverside looks well maintained but cannot comment on how well it is monitored by the authorities
- I think there have been problems along the riverside regarding moorings.
- The far bank of the river is still a bit of an eyesore

Concern over the slow removal of illegally moored boats

- Why are there still abandoned boats near Garrick's Temple?
- With the departure of the illegal houseboats there should be an improvement in the St Alban's gardens
- Very pleased to see the removal of the dumped boats on the riverside. Quite often the bins on Bell Hill are overflowing with rubbish - not sure if the boats dispose of their rubbish there - I assumed it was only for visitors who come and sit to enjoy the riverside, feed the ducks etc.
- Many are grateful the half-sunk hulks of illegally moored cabin cruisers appear to have been removed from Hampton's beautiful riverside and that illegal mooring is now being discouraged actively by the local authority.
- Unlicensed boats/wrecks are not moved quickly enough
- It has taken far too long to remove the unsightly boats illegally parked on riverside no one seemed to want to accept responsibility

- At least the illegal mooring has gone.
- Now the boats have finally be removed from Garrick's Lawn I would agree. However the uncontrolled expansion at Hampton Riviera is of great concern.
- There were two sunk boats in the river that should have been removed sooner
- Too many wrecked boats on the riverside between Hampton and Kingston.
- Illegally moored boats are still present by the St Albans bank of the Thames. The boats are a mess.
- Unhappy with derelict boats on riverside
- Still concerned that unsightly wrecks are moored at riverside.
- The wrecked boats on the Riviera are still there and an eyesore.
- The presence of the junked boats is disgraceful and it is taking far too much time to sort it all out. Please act on this swiftly as it is swiftly ruining our local landscape!!
- Some old boats are still there and abandoned at the riverside.
- Unhappy with derelict boats on riverside
- The promised removal of illegally moored boats has not been completed.
- Wrecked boats are still on the riverside and need to be removed.
- Two wrecked boats have been on the riverside for years
- Problems with "slum boats" on the river?
- Old boats by the river bank are a problem
- It is a shame the authorities have not removed the derelict pleasure boats on the Thames Riviera Riverside, close to Garrick's Temple. They are an eyesore. If there is a legal hoop to get through then this should be done swiftly. Those who have Community Service to serve could then be asked to work together to break up the boats on the bank side.
- There is the ongoing issue of the dilapidated houseboats in Hampton.
- Broken down boats (some submerged) on the Riviera (near bus stop on Hampton Court Road)
- Boats now removed but what a battle!
- I was delighted to see that finally the two wrecked boats have been removed from the riverside in the last couple of weeks. But why did it take years for such action to be taken?
- At least the illegal mooring has gone.

Note: The derelict boats mentioned above were completely removed by the beginning of November.

Issues affecting the character of the village

- Hampton is on one end of the Borough and I do feel that it gets rather forgotten at times.
- Street furniture should be reviewed around the village, especially around the areas of shops where a 'cafe society' is flourishing (Taste, Village Grill, Chinos and Hampton Cheese & Wine), to reflect this change of use.
- The village has been brightened up over the last few years by the hanging baskets of flowers. This has been largely voluntarily supplied by the village shops and the Hampton Society. I would like to see an agreement between the council and the representatives from these associations were there is some financial assistance to maintain this floral presence.
- In summer the Green gets covered in litter left by groups of anti-social youths.
- Litter is my only complaint, BUT when I ring up about it, it's dealt with very promptly.

- Floral displays are lovely but focused in higher profile areas. More at junction of Broad Lane and Percy Road?
- The phone box on the triangle and close to the Village green could be replaced by a red one, to give more character.
- More trees could be added in front of the station, on station road side, on both sides of the road.
- Council does not clear snow from side streets and I have fallen several times.
- I really appreciate the same council worker cleaning the Thames Street every day in rain or shine. He works very hard.
- Whilst the village atmosphere has improved with support of the traders association and plentiful events, the addition of more floral display, and additional shops would enhance the area. Seeing shops/businesses closed definitely gives the impression of an area in decline. Not sure if high rents preclude businesses/commerce but with more people moving to the area there is great potential for shops/businesses/restaurants to prosper if pitched correctly.
- One of its great attractions is the peacefulness of the village. Even in the weekday, it has less traffic than very busy Hampton Court Road.
- There is a lack of both bins and benches.
- I think more floral displays would be nice and there could be nicer benches. The area in the high street outside geranium charity shop looks pretty shoddy.
- Litter is a problem - not lack of bins, but ignorance of people. eg there is a bin at the bus stop on Station Road, and opposite Garrick Temple. So why do people leave bottles and papers etc at the stop? Or in the phonebox on Ormond Avenue, or on the Green opposite. Would help if the bin men did not drop litter up the road!
- I have notice a bin has been remove outside boots, Milton road and Ashley Road. The bin should be reinstalled.
- I'm afraid dog mess is still a persistent problem, and littering, largely from Hampton School boys and Hampton Academy students is unbearable.
- There is plenty of green space - but it could be better. Carlisle park could have fantastic flower borders if we put are minds to it. Why not get each scout or guides or church group to adopt a border.
- Not having wheelie bins means that there is often much litter after refuse collection caused by foxes tearing open bin bags
- Hampton has not suffered as much as other areas and I have seen the changes since the mid 50's. Village area developments need to be watched
- the village centre would be enhanced if we could have some 'period' lampposts. These could start just before Tail End and stop just before G. Kingsbury.
- I enjoy the activities on the Green. Films, car show etc.
- The market is a lovely event although I don't manage to get there very often as my daughter plays football on Sundays.
- We've lived year for 13 years and it's always been good, I can't think of any major changes other than the community Christmas event and the summer movie night which have been excellent.
- Littering and dumping is relatively rare but it can be a big issue when it happens (think of dumped white goods, sofas and the like). It should be monitored and clamped down on a lot more heavily by use of community officers and CCTV.
- I am concerned about the price of housing and the insufficient provision of affordable housing which is altering the social mix of the village. It is being over-developed for property millionaires who have no investment in the community spirit other than their house values.

- Re bins. Whatever else happens, please keep the weekly bin collections. At whatever cost. Less frequent hardly bears thinking about.
- Re cycling bins around the village are an eyesore why is it necessary to have them when every household has a weekly rubbish collection
- I'm all for 'zero tolerance' on litter and fly-tipping.
- But we need centres, for drop-in advice, socialising [esp. for older people], foodbanks, etc.
- The pavements are a disgrace in places where I walk the dog ... particularly parts of Station Road and Ormond Avenue. The tree roots have crumpled the asphalt and are a trip hazard.
- Lack of social housing
- Possibly too many labels. "Hampton Common" "Gander Green" etc
- Village character has improved in certain areas, but as stated this is under significant threat by the actions of individuals that the local authority must and should curtail. At the community level there is generally a good level of development - but knowledge of the wider plan into future years is unclear. This riverside is also an area that seems to be under threat - this needs to be protected by black and white regulation that makes it totally clear what can and cannot be done. The grey areas of planning law make this highly vulnerable to exploitation and irreversible negative impact.
- There is a playing field in Oldfield Road behind the school that is now fenced off and could be used.
- There is far too much street furniture which gives a cluttered effect. Recently the street lighting (eg Park Close) has been upgraded using poles and lights not in keeping with a conservation area and using bright white bulbs which have created an increase in light pollution that is bad for residents (sleep disturbance) and bad for wildlife.
- Regarding the litter, there are probably enough litter bins, but a minority of people can't be bothered to use them.
- George Samuels has done wonders for Hampton Nurseylands Square.
- More smaller family homes on available spaces rather than high end larger houses unaffordable to most couples would be welcome.
- That every time an office block or pub closes it is converted into flats means increased pressure on a very limited infrastructure. We end up losing the village feel.
- As other areas of the borough, Hampton property prices are now alarmingly high and I fear that this will over time change the character of Hampton as many 'normal' people will not be able to afford to buy here.
- Longford a River definitely needs attention as there are areas where the water and the banks are heavily littered. A community clean up would make a great change and would also bring likeminded people together. It could also be done in the parks a couple of times every year to get rid of litter.
- Closure of Police Station was mistake.

Shops

- The lack of shops will be due to the local community not using independent retailers enough.
- Hampton Hill High St has suffered in past ten years from arrival of Fried chicken shops and unsympathetic makeovers of Victorian pubs. It is still a terrific high St and should be protected
- As a cyclist I would like to see scope for cycle parking outside the shops on Wensleydale Parade.
- Great to see the variety of local shops, this should be encouraged and supported wherever possible.

- The village character has regressed due to the introduction of a major multiple retailer.
- A coffee shop in the Tangle Park/ Little Sainsbury area would be nice and a toilet.
- More active traders have been noticeable - eg screen on Green.
- Shops closed on Nurserylands & no effort was made to reopen them & now they have been turned into residential accommodation
- Need more variety with shops
- Hampton Traders are making a good effort to improve the area
- The Traders Association has helped with this. Another two park benches on the Green would be nice but please add more dog shit bins as that is a constant issue.
- I think the Christmas event has massively helped this feeling.
- Hampton Village is a delightful place to live and with the help of the community and the local business will continue to improve.
- Hampton Square has improved the look of the area although it would be nice to have more shops and cafes in the square
- We have more hairdressers here than we probably need! Can we not stop the range of shops deteriorating further?
- We have noticed that the local shops have tried very hard to improve the Village with putting up hanging baskets outside their shops throughout the year and various flags for different events/occasions and Christmas Trees, also they have events on the Village Green which we very much look forward to
- "Floral displays" ? Really? And 'bollards'? Bollards - indeed.
- A councillor did tell me once [at a meeting about cuts, ironically] that she was delighted there were hanging baskets on BOTH Barnes and Richmond bridges. That's typical, as I've experienced in 20yrs here, of the 'Pollyanna' attitude in the council.
- My comments regarding roads and pavements are something the council needs to sort out.
- HVTA. has made an incredible difference to the village
- Good range of shops but please no more hairdressers or Indian restaurants/ takeaways
- The on set of the HVTA Hampton Village Traders Assoc has made us a Village again, the events, flags, flowers etc shows the village is valued and a pretty unique place to live. Councillor Roberts hard work to get the wrecked boats removed along the riverside took far too much time and effort on his behalf, but we are delighted his perseverance paid off recently and they have finally been removed. Much more floral displays are needed and we have lots of places that can be improved massively with a little bit of effort
- We do seem to have a large number of hairdressers in the village. Does anyone monitor what shops open?
- I don't know why people keep referring to Hampton as a village. It is a metropolitan suburb, over-crowded and over-developed like every other London suburb. I agree it was a village 100 years ago and I have read all the publications by John Sheaf which I frequently refer back to nostalgically but the description does not feel apt in the 21st century.
- Hampton ceased to be a village over a century ago. I feel it is totally pretentious to use this term which has been adopted by estate agents and newcomers.
- Too many empty shops with 'To Let' signs up blight Hampton Hill High St
- Hampton village is now little more than a characterless commuter town and is becoming more so as those who would otherwise live closer to the centre of London seek more affordable housing.

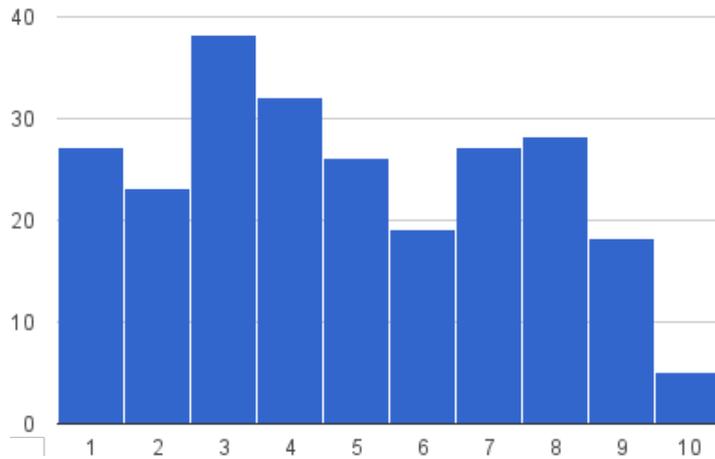
- The shopkeepers and others have made great efforts to raise community spirit and put on more events around Hampton Village Green and Station Road in last few years. Much appreciated.
- I feel the noticeable improvement in the village character is due in large part to the efforts of the Hampton Village Traders Association, and to the efforts put in by local people such as those who formed the Friends of Carlisle Park.
- HVTA have done a great job.

- **Facilities**
- Library likewise was the best in the borough but has suffered from cuts, staffing issues, should be supported where possible
- More toilets needed around Hampton particularly near the station/Hampton Village

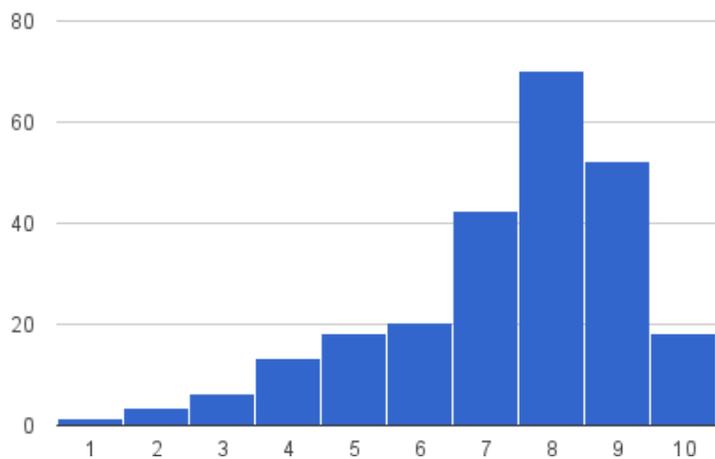
- **Pavements**
- Using Tarmac to repair pavements leaves a very poor surface both visually and is only a short term fix.
- The streets are kept some pavements need to be improved we are lucky in Ormond drive

3. In my neighbourhood

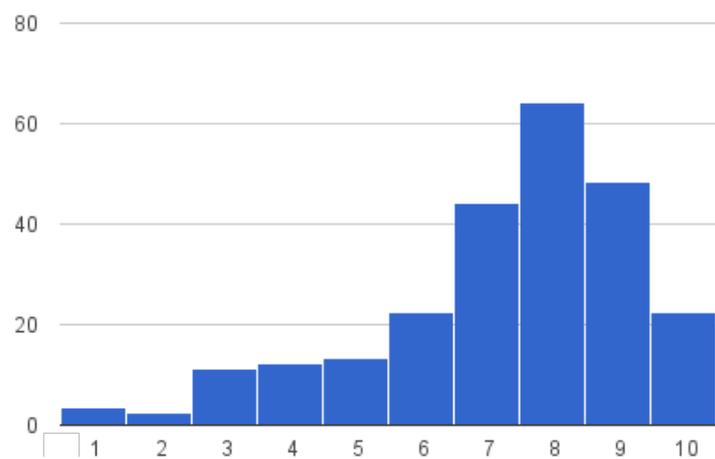
The pavements in my street are in good condition



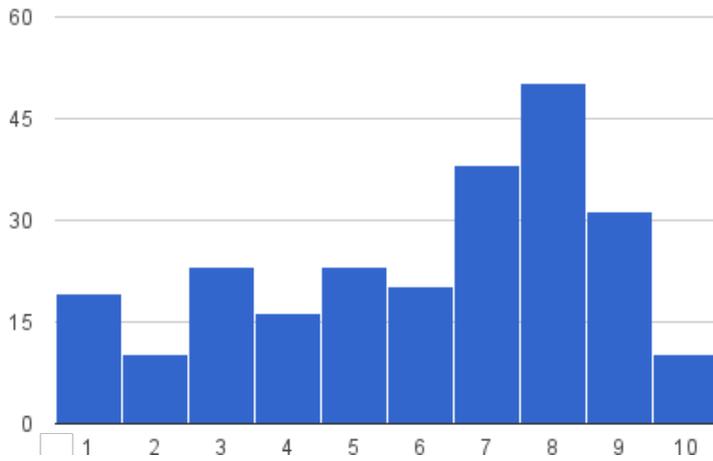
I feel secure walking around my neighbourhood



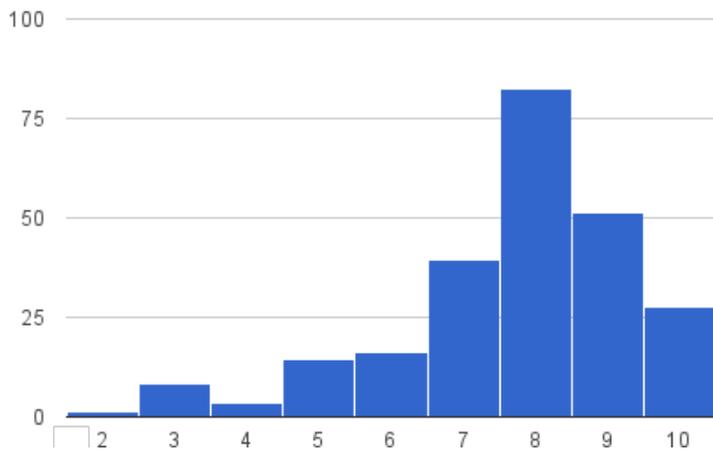
Street lighting is good in my street



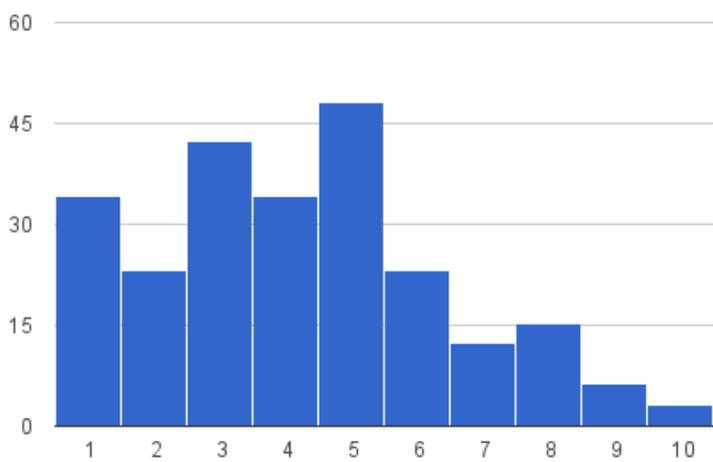
There are enough pedestrian crossings on the busier roads in my area



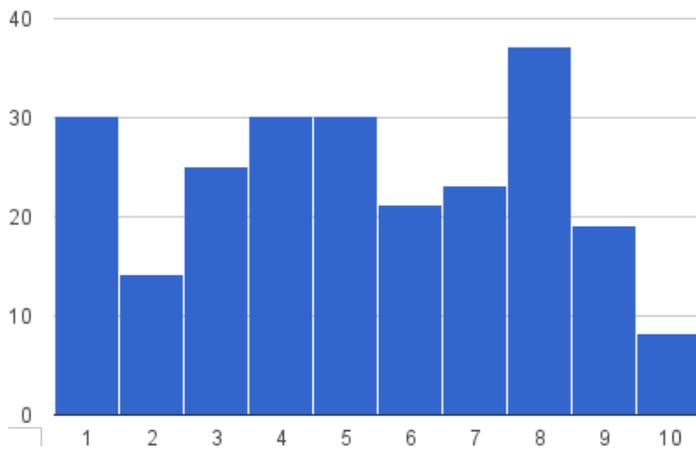
Bus stops are adequately spaced out



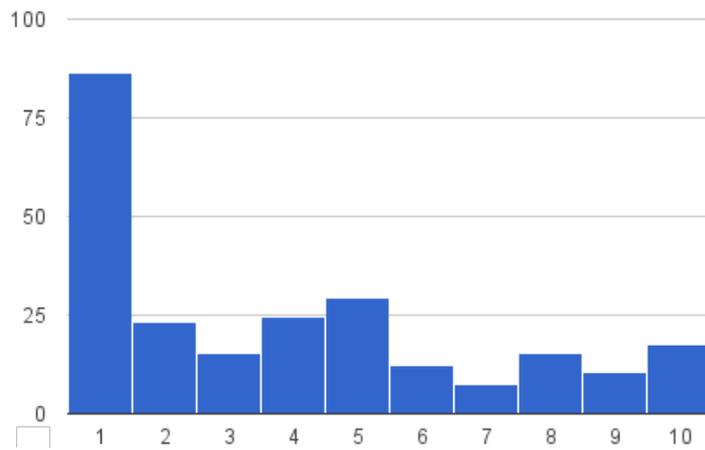
Traffic speed is monitored and policed in my neighbourhood



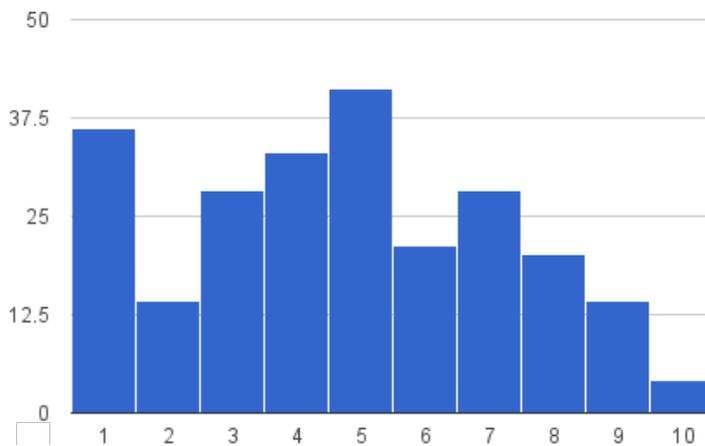
The current parking regulations are satisfactory



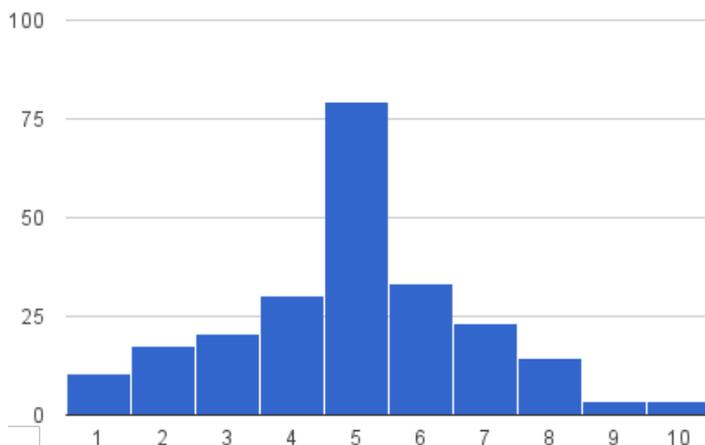
I would like to see Controlled Parking Zones in areas of Hampton



There is enough short-term parking available near the local shops



Access and mobility is good for the less able and disabled



We all know that there are traffic issues around the village, especially at rush hour. If you have any positive suggestions to how this could be improved, then please add them here:

- CPZ for Hampton
- The end of Ormond Avenue should be double yellow up inside from Station Road to Ormond Crescent as it is very dangerous in Rush hour.
- I don't think everyone experiences this problem. I don't really have any issues with the traffic, even in rush hour. Patience is what's needed.
- Speed limit to 20mph
- To have traffic lights at junctions of church street to allow flow of traffic and or a one way system
- The fact that the local authority has stopped white lining car access to homes means that I and my neighbour are often blocked in and we both have occupations that have irregular hours
- Due to the amount of accidents, one fatal, on High Street, I would like to recommend that a speed camera is located between Hampton Pool and the Triangle. This would then show that speed has to be limited to 30mph which would hopefully make drivers more aware.
- I would like to see more parking made available in the shopping areas with a consistent waiting period of 1 hour applied. This would encourage more local shopping with a clear understanding of the restrictions. I would like to suggest taking bites out of wider pavements to allow for diagonal style parking which would cater for more cars.
- Pressurise South West Trains to include Kempton Park station into Zone 6 to prevent out of village commuters parking in our streets to take advantage of Hampton's 'cheaper' rail fares.
- Discourage any further large residential developments in the village as not only are the utilities close to capacity but so is the village infrastructure, especially the roads.
- A speed camera on Station Road.
- Controlled parking zone up to 10am to deter commuter parking.
- I don't feel there are enough pedestrian crossings on Hampton High Street. If there were, I think these would also help the speed issues\accidents reduce.

- Traffic speed is monitored randomly. However, nothing is being done about reducing speed. I believe there needs to be a 20mph restriction zone implemented on all Hampton roads and speed cameras installed
- Parking permits for shop owners
- Frequent patrols to curb commuters parking around the village. The provision of a pay car park for commuters. Purchase of a suitable site for a car park funded by Richmond council.
- More effective traffic control systems. Please consider one way routes.
- More effective coordination of road works as at the time of submission every single route to Kingston has a road works traffic light. This is simply not good traffic planning! Please ensure that our local schools police their traffic especially Denmead who seem to have very selfish drivers with very little regard for our local community
- All around the Hampton, please make the cars park only one side of the roads. Parking both sides causes more traffic incidents.
- Please make it into no parking zone in front of our place, TW12 2SA. There are a lot of road rage in the rush hours because cars cannot pass each other due to the cars already parked and blocked the road on High Street.
- Co-ordinated Rush Hour traffic lights at the Station Rd/ A 308 junctions, Church St and High st,
- Installation of speed bumps in the north end of Percy Rd
- Safer crossing measures near Waitrose
- Roundabout at junction of Uxbridge Road and Hanworth Road
- There needs to be a safe/zebra crossing on Priory Road (where the waitrose is)
- Warden patrols around schools at start and finish of the school day.
- Education of motorists about basic principles of parking with consideration for others.
- a one-way system around the block of Tudor Road, Station Approach, Milton Road and Priory road between Milton and Tudor Roads.
- Either clear lines demarcating the lanes on Station Approach or,
- cobble the area outside the shops on the bend on Station Approach to slow the traffic down and make it more of a community area rather than an annoying and ugly road. That might entice different shop keepers there too.
- I feel another zebra crossing is needed on Percy Road near Waitrose. It is dangerous for pedestrians to cross over to Station Road. Cars regularly go on the wrong side of the road to turn into Station Road when the level crossing is closed. This should be policed in the rush hour and drivers booked to deter others. Could traffic lights be installed?
- widen the junction at the bottom of Hanworth Rd onto Uxbridge road by about 1m, to allow better flow.
- Restrict parking on one side of Nightingale Rd from 8-10am to ensure buses can pass safely.
- The secondary public schools in Hampton should be urged to provide proper on-site parking for their sixth-former who increasingly are driving to school and parking on nearby residential roads - especially Nightingale Road, thus interfering with the 111 Bus Route.
- Buses to be re-routed after Hampton Station to continue down Percy Road and onto the Upper Sunbury road... the roads are just too narrow/congested down Station road
- Traffic calming measures to curb high speeds near post office.
- Change of traffic flow around the triangle to alleviate long queues near football ground/Ford garage.

- Parking restrictions in residential areas need to be better policed in the evening (pavement and double yellow line parking)
- The key issue that causes traffic in Hampton village is the level crossing. This is what would need to be tackled to solve problems. The other major issue is the Upper Sunbury Road, and its passage on to Hampton Court. This is a major bottleneck that needs to be addressed through traffic study and probably improvements in road connections. The roads to the A316 past St Clare's Sainsbury's is also regularly jammed with cars because of the lack of lights at the roundabout.
- Please reject any further housing developments in the area which will worsen traffic. It is heavy enough both in rush hour, with > number of events and with any motorway/ other problems. We are a through way between the motorway and two bridges. We are also of considerable historic importance and focus and should have special consideration!
- improve protected cycling lanes, actively promote car sharing. The problem is that too many families have too many cars - an incentive is needed to use reliable public transport
- A small car park near the shops on a disused area in Hampton would be really helpful. Old Police Station?
- A double yellow lines in patches along Percy Road and Broad lane would help cars to pass. A double yellow line in the Avenue on the big bend near All Saints Church - a really dangerous spot. Double yellow lines outside Carlisle School. No parking on one side of Broad lane section going down to A316 from Waitrose. Also - either zebra crossing or traffic lights on the corner of Station Road/ Broad Lane/ Oldfield Road / Waitrose.
- Traffic calming measures on Station Road especially near the pedestrian crossing
- Mini roundabout on Station Road at bottom of road over railway
- 20 mph limit on Station Road
- Traffic lights at the junction of Thames Street & High Street
- Divert traffic from Hampton Court Way/ Kingston Bypass to Esher and Walton where it should cross the river on the new Walton road bridge. And then on to the Chertsey Road for the airport and M25. I believe this was planned and land set aside since the 30s. This would be a major improvement.
- There needs to be a better traffic management system around Percy Road, Station Road and Oldfield Road - it's pretty crazy in the mornings, and really dangerous for pedestrians.
- Upper Sunbury Road/Thames Street/Hampton Court Road is not really suitable for HGV's. Although this is an essential bus route and general major road, I wonder if some restrictions might be introduced.
- The lengthy closure of the level crossing gates might be examined to see if they could be safely reduced.
- no comment
- I would be happy for a CPZ in Oldfield Road on the proviso that flats in Station Road are not allowed in the zone. If they are, then the same parking situation will occur, but I will have to pay for the privilege on top.
- Parking can be just as bad at night / weekends as it is during the working week, so the issue is not caused by commuters parking and catching the train. I've noticed over the last 8 years the number of flats being given planning permission without any parking provision. I guess LBR think that new owners won't have a car if a space isn't provided and its close to a station. They are of course wrong, I've seen owners come and go to / from Station Road after parking.
- Most of the traffic comes from schools. It improves greatly when the schools are off. The private schools attract parents from all over

- Staggered school start times or encouraging parents to share journeys might help. As might better bus services.
- Something needs to be done about the parking in Hampton Hill. It can take half an hour to get through and there is actually less traffic in Twickenham and Richmond. Improved road junctions would also help. Hampton gets it in the neck with through traffic and schools traffic. Also train station parking from people increasingly coming in from Sunbury because Hampton is the last zone 6 station
- I think less parking on the actual high street would improve the flow of traffic, as buses trying to get past parked cars cause a lot of avoidable hold ups. The bottle neck situation at the top of Hanworth road could easily be fixed if parking was not allowed at the end near Clarendon school. This is a very busy spot with entrances to 2 schools and cars get backed up here very quickly.
- Prevent high density development nearby such as Kempton Park. Build a by-pass from Sunbury cross to the Scilly Isles (crossing the Thames at Kenton Court Meadow)
- Should have better access to shops for drivers. More short term spaces. Disabled bay outside Lloyds.
- Currently roads are blocked by commuters that live outside the borough and spent no money in the community. All they care about is saving money as Hampton is the last station in Zone 6 (Oyster cut out)
- Don't allow a car wash to be opened at the corner junction of Oldfield Road and Percy Road
- Not having a disability, I may not be conscious of possible deficiencies
- I suggest that a yellow line should be put all the way down Percy Road (one side of the road), to ease traffic flow. This would ease congestion which is always bad at the junction with Broad Lane by CostCutters and particularly at the bottom end of Percy Road from the level crossing down to the A308. Traffic is backed up because of the level crossing gates, then traffic cannot move because the 216 bus and lorries turning into Oldfield Road cannot get through. Parked cars on one side of the road only would surely be a solution worth considering.
- Speeding traffic is a major issue in High Street and around the Triangle, where visibility is poor when cars are turning. There have been countless accidents and written-off parked cars over the years. Residents' complaints seem to go unheard.
- Parking for shops - personally I cycle so it is not a problem but my impression is that there is not enough both sides of the station.
- On street parking - I think the Council should look at providing some incentive for people to park off road where they have enough space. This is an increasing problem in Nightingale Road.
- Stop traffic coming towards river down High Street in morning rush hour
- More bike lanes or side bike routes through residential roads to encourage secondary children to cycle to school
- The restricted parking hours outside the local shops on station rd are ridiculous and should be moved to a time which would not affect lunch time trade
- When the rail timetable was altered several years ago, trains do not now crossover at the same time at the level crossing. This means that the level crossing barrier had to go up and down twice rather than once within the space of 3 mins TWICE every hour. There is an inevitable build up of traffic backing up sometimes well past Hampton Junior and the other way down Percy Rd. to the river. Vision around the now built up corner of Percy Road and Station Road, opposite Little Waitrose is nil. With so much traffic building up twice an hour it would be a good idea to have a large mirror on the Waitrose site for motorists and other vehicles to know when there is a bus or lorry waiting to turn.
- Put double yellow lines on Broad Lane near to Carlisle school to prevent parking (and the subsequent daily grid lock).

- If there was another area where visitors could park, so perhaps opposite the plumbers maybe that may help as I believe that area is unused. Unfortunately there are so many houses in Hampton now I don't think there is much you can do about it!
- A borough-wide 20 mph limit would encourage more people to cycle and walk as well as reduce noise and atmospheric pollution, yet would not reduce average speed through the borough, which, owing to congestion, is probably not even 20 mph now. Indeed, average speeds could even increase after such a move, if more people cycle rather than drive, so there is less car congestion, the curse of Richmond. Also, with a well enforced 20 mph, there would be fewer accidents, and certainly fewer life-changing or fatal accidents, the aftermath of which are usually phenomenal traffic jams, reducing the average speed even more.
- Greater enforcement of parking violations around schools
- Reward scheme for children walking to school
- Priority given to public transport
- It's impossible to park near local shops due to commuter parking from people outside of the village. There is a triangular green where Wensleydale Rd meets Gloucester Rd. If there was no parking around that green for 1 hour in the middle of the day, that would keep all of the "all dayers" away and at least allow people to park relatively near the shops. That seems a simple solution to me. I know it would push commuters to the next street but that's fine - let them walk a bit further in their quest to save money on train fares.
- Junction of Station Road and High Street: change this into a mini roundabout so that traffic from Station Road has priority getting onto Hampton Court Road.
- Given the number of schools in the neighbourhood, there should be more speed bumps eg Priory Road where there is also a large surgery and many people drive far too fast.
- We would welcome reduced speed limits in Hampton
- 20 mile an hour restriction around village shops
- Parking restrictions especially around the station and village between 8.30am and 10.00am as is in place near Teddington Station.
- I no longer drive so have entered a mid point 5 for these questions. I don't know whether speed limits are effectively policed but I do know drivers sometimes forget that Station Road is a village street and they drive much too fast.
- Enforce slower traffic between bottom of High Street and junction with
- Ormond Drive, especially travelling north.
- I suggest again:
 - Lobby TFL to move zone 6 out to Kempton Park and ask the race-course to allow commuters to park in their car park during the day.
 - Sacrifice a small amount of pavement along Station Road and around the Green to make as much herring-bone and face-on parking as possible which will increase parking capacity, also reduce speed limit along that road down to 20 mph to allow for parking movements.
 - Widen junction between Station Road and High Street so that people exiting to Hampton Hill can filter left, also take bollards out next to Riverside Restaurant to help the 111 get round.
- The junction at Percy Road & Oldfield Road and the level crossing are extremely dangerous for pedestrians a proper crossing needs to be implemented and a reduction in the number of deliveries to Waitrose during the day.
- Parking restrictions at the end of Station road with Percy road need to be implemented during daytime to reduce the congestion and allow the buses to be able to across the junction.

- I believe that putting controls in or monitoring the parking around Carlisle school would help ease the congestion at the end of Broad lane. When PCSO's have been there it has been better.
- have a no right turn out of Oldfield Road (Pecos side) during morning and evening rush hours
- Impose parking restrictions on Denmead School and insist on a travel plan that does not allow large coaches which block and obscure road junctions and driveways. The Council should enforce restrictions on the use of large vehicles entering the village area and implement a decanting from larger buses to smaller mini buses outside the village. This could also be used by parents who would not all have to all drive in to the village. SIMILAR TO PARK AND RIDE WHICH HAS WORKED IN OTHER TOWNS AND VILLAGES WHICH HAVE HAD SIMILAR PROBLEMS OF CONJESTION
- You are presupposing that I agree that there are 'traffic issues'. You are asking a leading question in the hope that you will get the answers you are looking for.
- The station could consider creating parking for cars similar to the type they have for bikes and have an elevated section so that multiple cars can park.
- Shorter down times at the level crossing it's down at least three minutes before the train comes this creates massive queues and impatient drivers driving on the wrong side of the road endangering pedestrians especially the elderly and schoolchildren crossing
- Manor Gardens should NOT be made One Way
- There MUST be road markings at the various junctions indicating priority. The junction of Manor Gardens with Cardinal's Walk is an ACCIDENT WAITING TO HAPPEN
- The enlarged pavement outside the Pool has already been the cause of at least one accident recently. The right turn into Manor Gardens from High Street should be protectively re-marked on the roadway
- better public transport and cycling routes would encourage more people to use alternative means of getting around which in turn would ease congestion.
- The traffic problems appear to be caused by
 - school runs
 - commuter parking
 - rush hour traffic on the main roads.
- Find ways to persuade school pickups to be on foot and public transport or restrict and police the parking around schools more effectively
- Find ways to encourage more commuter cycling to the station e.g. safer cycle routes from the edges of the village to the station.
- Put traffic lights at the junctions where rush hour traffic becomes a problem (Uxbridge road mini roundabout and High Street T junction with Upper Sunbury road).
- Dangerous crossing for children by bridge in village
- Dangerous crossing for children by bridge in village
- Having recently moved to Hampton from Surbiton/Kingston, within the village area itself, Hampton fares very well on traffic congestion.
- It would be good to add a speed bump on station road around the green and maybe suggest a round about at the bottom of the bridge on the green side.
- A bigger car park would be much needed, maybe use and sign post better the library car park?
- I understand that consultation has taken place with Southwest trains re
- congestion at Percy Road crossing but it is still as bad as ever.
- Traffic speed is an area that needs to be looked at carefully.

- Move the outer limit of the Emission zone from Hampton Court Road to Hurst Park Road which has greater capacity and access for massive trucks etc,
- I live in Hampton North where it's not so much of an issue.
- There need to be restrictions put in place to stop commuters parking all day when the go in to London to work and come in from other areas as the train is cheaper from Hampton leaving their cars parked in the Village making it impossible for local people to park and use the Village Shops and the current restrictions are such that nobody knows where they are allowed to park and for how long, we then get "blitzed" by parking wardens and many get parking tickets which puts them off using the Village, so perhaps one restriction for the whole Village?
- Speeding busses
- The problems on the A308 going toward Hampton Court could be alleviated with an ADDITIONAL left turn lane only, cutting across the green from the Green Car Park.
- Remove the bus lane on the A308 toward Hampton Court. At the busiest time of the year (HCP Flower Show), the bus lane is suspended. It does relieve traffic and the world doesn't come to an end for bus users.
- The congestion in the rush hour is short lived and only affects a limited number of people. A study has shown that only 3 buses are affected during the evening rush hour and I would be opposed to any changes, e.g. one way systems, changes in road priorities, additional traffic lights etc which may cause more problems at other times of the day.
- I do not want to see any changes to the current plan which might result in an adverse effect to the smooth running of the area during the other 95% of the day and at weekends.
- Targeted campaigns, encouraging parents to car-share when taking children to and from school, etc.
- Consider asking home-owners close to the station if they'd provide parking spaces. Paying some residents a small retainer for space, on drives, etc., would make a huge difference.
- I understand that consultation has taken place with Southwest trains re
- congestion at Percy Road crossing but it is still as bad as ever.
- Traffic speed is an area that needs to be looked at carefully.
- Faster traffic might alleviate traffic problems although I don't see any. See below.
- People should be ticketed for parking on junctions and obscuring visibility.
- If streets were safer, ie visibility better and speed controlled, people would have the confidence to cycle more.
- Ban 4 wheel drive cars as they are too big and wide for the roads
- Improvements needed near Waitrose at the junction of Percy Rd and Station Rd
- Extending zone 6 to stop commuter parking
- Enforcement of banning of HGV vehicles at weekends and at night
- Need for stricter control over parking on double yellow lines especially around the Waitrose entrance/exit
- Mark out bays on the road to prevent badly parked cars using two or three spaces. Residents parking on streets near the station and doctors.
- Convert the disused garage on Tudor road into a car park
- Stop all the road works, and services works all going ahead at separate times, surely in this day and age this sort of work can be co-ordinated.
- Stop the huge coaches from the private schools carrying 3 children. Make the areas around schools a no parking zones at school pick up and drop off times encouraging walking to school schemes

- As previously mentioned its chaos for traffic and pedestrians when the train barrier is down for so long
- Hampton Hill can get very congested at times especially leading up to traffic lights and with cars parked on the road in some areas. There seems to be no valid reason to have a 20mph speed limit along Oak Avenue especially as most motorists ignore it.
- A new bridge at Sunbury over the river would help the daily jams.
- The level crossing is down too long causing added congestion in Percy Road.
- There are too many rat run cut-throughs. The staggered T junction, Hollybush Lane, Barlow Road and Tudor Road is a terrible accident waiting to happen. Many side roads are narrow and the speed cutting through is alarming.
- Stagger school opening times
- Extending the zone 6 to Shepperton may take pressure off as it would not encourage so many people to drive to Hampton to catch the train - and take pressure off parking
- build a bridge and route all the M3 traffic which travels through from Hampton Court Bridge to Lower Sunbury through Hampton Court Road to remove the very slow moving traffic on the A308 which is extremely polluting.
- There should be parking for commuters as this would reduce on the on street parking and make it easier to get down many of the roads
- 20mph zones in side streets around schools
- Make some roads one way only i.e. Gloucester Road.
- Restrict traffic to 20MPH and install speed cameras.
- Remove road humps as these are ignored especially by 4 x 4's.
- In Oldfield Road, by St Marys School - measures need to be put in place to limit times that lorries make deliveries to the industrial parks, so it doesn't coincide with school drop off and collection times.
- Also speed humps needed on the bends in Oldfield Road and better signage that there is a school there.
- Re-instate the plan to change the junction of Station Road / Hampton High Street where it meets Thames Street. This plan was shelved when the Tories got in and I believe it was a good idea and would allow Hampton traffic to join the main A308 more easily and speed up the 111 & 216 bus services.
- Prevent parking outside Blenholme Court in Station Road.
- Put pressure on Network Rail/SWT to review their current policy of keeping the level crossing gates down between up and down line train services. This can sometimes be 3-4 minutes which causes huge congestion in an already busy area and impacts on the environment as very few cars switch off their engines whilst waiting.
- Parking restrictions at the lower end of Station Road should be reviewed so parking is only permitted on one side of the road. This is a busy bus route and vehicles cannot pass each other.
- I welcome rush hour and congestion – it is the only time that the roads are safe
- The 'ramped' pedestrian crossing outside of the pool is pointless - it does not slow traffic, especially when they have generated significant speed along the length of the allotments
- In 3 years I have not seen a single policemen monitoring traffic and having met with them they state they are not resourced. I have however seen plenty of policemen at accident sites along the High St
- Suggestions are a 20mph speed limit or traffic calming measures that enforce 30mph
- Better signage of the speed limits - in both directions of the street - on lampposts and on the road, and even a 'welcome to Hampton, please drive slowly' sign, or, as they do in Windsor 'It is 30mph for a reason!' on every other post in built up areas

- Width restrictions to prevent commercial vehicles using cut-throughs.
- Penalties or (more positively) rewards for parents who do not use cars to drop of and collect school children.
- More and safer dedicated cycle lanes. I feel I am taking my life in my hands when travelling short distances by bike around Hampton
- Traffic around the level crossing can be congested. Buses need an easier way through.
- Not closing the gates until the Hampton to Shepperton arrives at the station might help. Unfortunately, it may be considered too much of a risk.
- It always seems odd to me that the 111 to Heathrow often waits at the closed crossing (rather than at the bus stop for possible passengers)
- to wait for the Shepperton train to pass.
- Difficult to safely cross roads as so many parked cars at junctions.
- People drive too fast down residential roads such as Tudor rd.
- I suggested that they ensure there are double yellow lines to a wide area around Hampton Boys School and LEH.
- The area outside Clarendon School needs to have more yellow lines past the post box to help ease traffic congestion there and stop cars trying to squeeze past each other in that narrowing part of the road.
- Maybe add a mini roundabout at the junction of Hanworth Rd and Uxbridge Rd?
- Something needs to be done about congestion around Little Waitrose but not sure what! Sorry.
- Also traffic turning right from Percy Rd needs to have in busier periods some kind of traffic control like part time traffic lights maybe.
- Our local issue is the diversion from route of the 111 bus from Nightingale Road down the Eastern leg of Acacia Road, due mainly to schoolboys at Hampton School parking their cars in Nightingale Road in such a way that the 111 cannot pass. The partial existing parking restriction has helped but stronger measures are needed if this diversion - which the bus company deplores - is to stop. Whilst it continues, the top deck passengers of the 111 can peer into the fronts and backs of several houses and gardens (my own included) which destroys our privacy and is unreasonable. The School appears unwilling to offer parking on its own land so further Local Authority help is needed.
- Access and mobility for the less able to what?
- Parking:-Double yellow on the junct. of Percy Rd & Station Rd North side until the station car park. Double yellow on the junct. of High St & Station Rd South side until the Kingsbury site.
- The lack of this greatly impedes buses at the weekend obviously.
- Double yellow at the corner Chestnut Ave and Priory Rd. Contrary to the law, people park up to the very edge of these roads making it very dangerous to exit Chestnut Ave as is "blinkerred " to traversing traffic in Priory
- Hanworth Road and Nightingale Road especially are used by students to park, could not more school land be turned over to off street parking for them.
- There are several roads that become virtually impassable at school drop off and pick up - this should be avoided by better placement of double yellow lines and banning parents from driving to school if they live within 2 miles of their children's schools. Other roads needs double yellows parking restriction as constant on street parking on bus routes creates totally unnecessary traffic hold ups and worse still blocked access of emergency vehicles. The 'zig-zag' no parking zones outside schools are often ignored, these should be replace with much longer sections of double yellow lines.

- There should be a 20mph limit and speed enforcement along the High Street past the end of Ormond Ave which is almost a blind bend and very dangerous.
- Traffic signals or a mini roundabout at the junction of Church Street and Thames Street/ Hampton Court Road.
- Traffic calming on High Street Hampton between the Triangle and the junction with High Street Hampton Hill and Uxbridge Road, especially either side of the S bend passing the former Duke's Head Pub. Mainly to slow "out of service" buses and courier trucks/vans which rattle through at high speed, especially at night. It is very unsafe for cyclists, there are no cycle lanes except for partial and inadequate strips in a section of High Street Hampton. More pavements could be utilised to facilitate shared cyclist/pedestrian use in areas where there is little pedestrian traffic. An introduction of restrictions for HGVs and other large and inappropriate vehicles, such as school coaches, through the village and high street could be introduced to increase safety and reduce congestion and air pollution. Making "idling" your vehicle's engine while stationary a fixed penalty fineable offence with an on the spot hefty fine would go a long way to improve levels of air pollution. These are particularly bad around schools during collection/drop off times and by delivery vehicles and taxis.
- Enforce the double yellow lines outside of CostCutter at the top of Percy Road - there are frequently cars stopping here and blocking the junction causing chaos, especially when a 111 is approaching.
- Put a warning sign about the level crossing before the Priory Road junction to avoid people trying to jump the queue into Ashley Road when the crossing is down. Same for coming up Station Road, to allow people to go over the bridge rather than deciding to jump the queue and turn up past Waitrose and use the back road past Hallilite.
- Consider making some of the roads one way - eg Milton Road, Ashley Road to improve traffic flow as especially Milton Road is so narrow.
- The worst traffic from my POV is around the school run. I think there should be far greater incentives for children to walk, scoot or cycle.
- The speed of traffic (including buses!) on Station Road is dangerous and will result in someone being killed soon.
- It's not just in rush hour, but a quieter times you also get people going full throttle through the village. I can't send my children to the shop or the scout hut safely. It needs addressing somehow.
- And the crossing near to the Waitrose also needs sorting out as that's dangerous too.
- My positive suggestion - I know there are rules and regulations about where you can put pedestrian crossings and speed bumps etc. that prevent some improvements, but the council needs to look for ways to adapt the rules. it's a massive issue and they need someone properly dedicated to improving safety as a number 1 priority
- A 20mph speed limit along Station Road and traffic calming 'humps' installed.
- We are a bottleneck - hard to see how this can be changed without a flyover-who wants that?
- More pressure should be put on Transport For London/South West Trains to extend Zone 6 to Sunbury.
- I think there should be no parking allowed on one side of Oldfield Road around Waitrose.
- Widen junction of Hanworth rd. and Uxbridge rd. to allow a left filter onto Uxbridge rd, instead of being stuck behind right turners. The build up this causes at school peaks is a major source of pollution and frustration. No-one uses that pavement around the green area.
- Restricted parking at Broad Lane/ Percy Rd junction as far as is necessary for bus movement. Car access to Denmead School is crazy.. Move the school?
- Encourage parents not to drive their children to school or to park well away from the schools if it is unavoidable.

- Encourage use of public transport.
- Please add a pedestrian crossing to Waitrose. Every night people are dodging between cars which is worrying for drivers, delays traffic when the crossing barriers are open and dangerous for pedestrians.
- Hampton and LEH Schools should do much more to prevent students driving to School and parking in the roads around.
- All Schools should do more to discourage parents driving children to School.
- Parking near station has increased significantly but care needs to be taken to introduce parking controls that merely pass on the problem to other residents.
- Promote more alternatives to the car such cycling; lobby for the implementation of the idea to have cycle paths alongside the rail line.
- Stop converting empty office blocks, pubs and police stations into flats that funnel into the already narrow streets.
- The main road between Kingston and Sunbury is often blocked by traffic, and there ought to be a 20 mph speed limit on Station Road
- There should be a road link from the Upper Sunbury Road to the much developed factory unit site at the west end of Oldfield Road. A width restriction could be installed before the road joins Priory Road. Congestion at the junction of Station Road, Percy Road and Oldfield Rd especially when the railway level crossing gates are closed frequently involves large vehicles and is unacceptably dangerous. It is close to Hampton Junior School and is a busy pedestrian area.
- I don't drive, but have noticed that there are long delays at the railway crossing because both trains have to go through before the bars are lifted.
- This causes lots of traffic issues.
- A bridge rather than a level crossing? This is a very expensive option but if more trains come through with cross rail 2 then it may be viable.
- Remove parking from one side of a road - eg. Percy Road, Hampton Hill High Street so buses can move quicker.
- School parking - schools need to take responsibility for parental actions and bad behaviour especially during the peak times
- Developers and builders need control by those paying for extensions and building works especially working on. Sunday, noise of music, smoking, pollution, etc.
- Police?

Additional personal comments to any of the issues raised

Environment

- Park and green spaces very good and hardly any visible litter or rubbish
- I and many other local residents are concerned that Denmead School seems to be taking over the use of Carlisle Park. This now seems to be gradually becoming a Denmead School sports ground which is used more often by the school for sports and not for the enjoyment of local residents
- I live in the north of Hampton and this area can be disregarded by those more articulate and valuable members of Hampton's village community whose interests revolve (unsurprisingly) around the station and riverside areas and the Ormonds. That tendency to disregard must be held in balance as Hampton needs as a whole are considered.
- You haven't mentioned planes yet. They never used to come right over our house. Now they do. If they build a third runway we should get some kind of compensation
- Possibly more local shops might improve a sense of community but the number of supermarkets (providing home deliveries) in the area and the ease and convenience of

nearby Kingston as a major shopping area would affect the viability of such local trading. A fact of modern life, I guess.

- Many cyclists cycle on our paths, perhaps "no cycling on pavements" sign would help deter this.
- I commented earlier about the state of the pavements, not knowing that the question was coming up in this section. Whilst the pavements and lighting are good in my own road, Station Road needs addressing. If funds are limited I can't understand how re-paving the whole of Ormond Drive and part of Ormond Crescent pavements were re-surfaced when there are considerably fewer pedestrians on these roads. It's probably because the more wealthy residents live here and pay more council tax and the Tory council look after "their own".
- May I suggest that Richmond Council is asked to place restrictions on smaller housing in Hampton to try and stall the alarming rate that the area is becoming only affordable to the richest in society by over development of small and medium size houses and bungalows. This does not make for a healthy balanced community and drives out the youngest families and oldest residents who would like to continue living in Hampton but whose housing needs change over time.
- What happened to the community support officers and the "beat" bobby?
- There should be a pedestrian crossing near Waitrose, but only after carefully consulting local residents to prevent further traffic problems.
- The football club could be developed as a fantastic community resource.
- Top field should not be the preserve of dog walkers.
- If neighbours will not consult then question Council decisions.
- My impression is that Hampton is not an area known to central government, and this will create less neighbourhood.
- Making Hampton a Conservation Area may refocus some neighbourhood control especially over dreadful building plans.
- Hampton Society shows that Hampton has a voice Thank you!

Development

- Hampton's old buildings should be protected. The loss of Hampton Hill library in the old fire station, converted crassly to a dwelling, was a loss to the townscape. It seems the adjacent tyre shop increased its frontage at the same time which has had an ugly effect on an attractive street

Pavements

- Pavement, especially kerbs in Thames Street are in dangerous condition between Plevna Road and High Street.
- The pavements around the Triangle are in good order after being resurfaced a few years ago. This is not the case on our neighbouring roads, although the pleasure of the trees on Ormond Avenue is also the cause of uneven pathways so I understand how difficult that is. However, the high footfall pavements such as Station Road in places are in urgent need of attention.
- Urgent repairs to some pavements which pose particular problems for the elderly.
- Station Road is very difficult to walk down.
- Many pavements around Hampton are uneven - often due to tree roots. Often see people on mobility scooters using the roads as they are unable to use the pavements.
- The condition of pavements on the Hampton Court Road are not good and need to be improved as there are places where the surfaces are uneven.
- I feel secure walking around the area from a crime point of view, but not with regard to uneven, puddle filled pavements.

- Some of the pavements are in urgent need of repair particularly the London bound side of Hampton station.
- Pavements - it is really irritating that the Council repairs them only to have builders (and other) vehicles park on them and cause cracks.
- Poor paving in busy areas where people walk and shop is very difficult to understand when some residential roads with low footfall have perfectly adequate paving totally renewed. I have overheard many people walking along Station Rd comment on the poor quality and have witnessed people tripping and some people falling.
- I live in a private cul de sac so cannot comment on street lighting in my street. Pavements are in very urgent need of attention, particularly the need to level them around London planes in Station Road. There are also areas outside shops in Ashley road where the Tarmac is very uneven and it is difficult to see the 'dips'. I had a seriously sprained ankle (10 weeks recovery) because of one such dip outside a hairdresser's shop.
- There are many streets where the pavements are in a terrible condition, and dangerous for able-bodied people. It must be dreadful for disabled and blind/partially sighted people using them.
- The pavements need improvement for older people and sight impaired people.
- Pavements are not too bad - but some private hedges could be cut back significantly to make more pavement space - especially where there are trees in the pavement. Not rocket science!
- Some recent pavement replacement has been done with great skill (and cost) and the result looks great... but I fear the slabs have not been the quality of the old ones and the first time a delivery lorry or bus mounts the curb, snap, snap, snap! and we are back to square one. Worst example of this was the junction of Nightingale road and Hanworth road about 2 years ago. Took 2 weeks to craft the corner, and within a week it was reduced to crazy paving by the buses!
- roundabout in Tudor Road in urgent need of repair as are the pavements as it is a well used through road
- The council started replacing the pavement in some parts of Nightingale Rd but not all of it. No explanation was given so the road doesn't have a continuity of matching paving stones.

Parking

- Council could collaborate with development of Hampton Police Station or the Beveree Football ground to ensure there is a local car park for public use - enabling Richmond card to be used for first hour and enhancing the village shop footfall
- Parking at shops not a problem - these are LOCAL shops so easier just to walk.
- Controlled parking is absolutely not necessary. I have NEVER been unable to park in eleven years.
- General indiscipline in parking
- timed parking in Hampton Ashley Road killed off a lot of trade, including the bank and it will not come back. very poor judgement on the Council's part, Thank you Richmond Council to stopping parking between noon and 2pm some years ago.
- I have great difficulty in driving to my appointments at many times of the day.
- Parking on the corner of Chestnut Avenue and Priory road is often poor - it's a blind corner and many park right up to the junction.
- I would like to see residents only areas in my Street . Avenue Road is very busy with cars for Dexters Estate agent staff and customers which can make it very difficult for residents to find parking.
- Cars parking on the double yellow lines opposite St John's, meaning drivers cannot see the road when exiting Belgrade Road.

- Parking in local roads around Hampton Pool is a real headache in the summer....sometimes we can't get into and out of our road for inconsiderate parking. This is NOT the Pool's fault....it is a fantastic local amenity.
- It would ease some of the traffic congestion and short term parking if some incentive could be put in place that would encourage parents to walk or take public transport for their journeys from home to school
- I think Hampton local shops would benefit from the availability of a pay and display car park in the village. Perhaps the old police station would be a possible location?
- The temporary double yellow lines on the High Street opposite the Triangle (painted last year when Thames Water repair works were going on) have not yet been removed and cause confusion.
- parking outside the post office in station road is always difficult. The spaces seem to have been moved back towards station end whereas there would seem to be room to extend spaces to accommodate at least 2/3 more cars
- I would like to see an end to commuters from Sunbury & Shepperton parking all day in Hampton to avoid the substantial increase for rail fares so, whilst I'm not in general in favour of CPZ, perhaps this is the only realistic solution.
- Many residents rely on local parking and all the businesses rely on this for survival. CPZs would not assist significantly and would lead to greater controls in the future, with fewer visitors to small businesses.
- I walk or take the bus everywhere around Hampton. I don't need a car
- I live in Roy Grove and have done for nearly 4 years. The parking problems in the road are terrible. I often have difficulty parking on my drive as so many cars are parked on both sides of a very narrow road. I think there needs to be a yellow line around the green island to make it a safe road again. Ambulances would struggle to get through all the cars and the rubbish trucks often need to drive over the grass to get to the end of the road. It feels like the parking is ruining the road which is very sad.
- The hour restriction on parking in Station Road at lunchtime catches out lots of people nipping into the shops and seems really odd given the limit on waiting anyway.
- We have a problem parking near our house, but mainly because people round here have at least two cars per household.
- A CPZ WOULD NOT BE OF ANY BENEFIT IN THIS AREA. There is a mutual understanding that people from further away from Hampton Station drive into the area to find a free parking space in order to catch their train. Why not? They return later to collect their vehicle. Let's avoid becoming the most Controlled Country in Europe!
- Often vans and cars park right up to the end of Warfield road where we live, so on the double yellow lines. This makes it difficult to turn into the road, but reversing out is dangerous. I usually have my children in the back and I have to stick the end of my car out into the road hoping nothing is coming. This is compounded by large lorries parking outside of the post office making deliveries, so you cannot see what is coming.
- Parking penalties need to be more justly applied. Parkers on verges or pavements or dangerously at junctions never get caught; Instead the over zealous ticketers catch people unawares, e.g. on empty back streets on the working days in the Christmas week. Such behaviour is rightly criticised as mercenary. It also does nothing to discourage dangerous or anti-social parking, the miscreants of which like to identify themselves, wrongly, as fellow victims of bonus chasing wardens (who never touch them).
- There is a complete failure to stop vehicles parking on verges. This causes muddy patches which run mud off into the drains in heavy rain, choking them, if they are not already choked by failure to collect the leaves adequately and to clean the drains at sufficient frequency. This causes flash flooding after prolonged heavy rain - which we are likely to get more of, as the climate heats up.
- Lack of double yellow lines at Acacia/Nightingale road junction delays public & private transport during day in term time

- People park very badly on corners and across pavements and access slots for wheelchairs. The council's decision not to do white lines is a real problem around the chemists where people park without any consideration for others
- Trade vehicles parked in the area are unsightly
- I find it very frustrating that it is difficult to park for a few minutes in Ashley Road/Tudor Road/Gloucester Road and the triangle area of Wensleydale Road. All commuter traffic as roads are empty at the weekends and during the evening.
- If I could park near the shops on Station Road I would be inclined to use them more regularly. A lot of the spaces seem to be occupied by the business owners - similar seems to happen in Hampton Hill but the 30minute parking areas make things easier. I would add more 30minute parking areas on Station Road.
- CPZ is a step too far but restricting parking around the station should be considered to safeguard spaces for residents rather than outsiders who commie from Hampton Station
- It is unfair that Church Road has very limited parking space for residents and is allowed to be used by commuters.
- I am deeply opposed to controlled parking zones. I do want to ensure that there is a adequate parking off road for ALL new developments.
- Council communications and policies seem to have a fixation with parking and traffic issues.
- We made the decision not to have a car here; it's not required.
- CPZ is a step too far but restricting parking around the station should be considered to safeguard spaces for residents rather than outsiders who commie from Hampton Station
- There is a 20 mph speed limit in Oak Avenue which I cannot understand as there are no schools or other danger spots there. You can seldom reach the 30 limit in Broad Lane because of parked cars and buses.
- Yellow lines all need to be re painted around the village
- Not enough parking near the Post Office
- Residents in Priory Road are totally opposed to short-term parking for shoppers-local residents should take priority. Public consultation meeting please
- I would like to see residential parking spaces for those properties without off-street parking or garages so that we do not have to compete with the park or pool users, or the local garage, to park outside our own property
- Because it is usually so difficult to drive/park round the village I usually take my bike. It would be good to have a few more bike stands. I'm not sure about access for the disabled -I have noticed that people often park on the dropped pavements, especially round the doctors, which must be very irritating for disabled people and also people with pushchairs.
- The uncontrolled parking by parents of Twickenham Prep School children has a big impact in the part of Ormond Avenue near the High Street. They ignore yellow lines and leave cars in the road for much of the day sometimes blocking sight lines out of residents' drives. There never seems to be any enforcement.
- It is very hard to park near the shops in Station Road and Wensleydale/
- Ashley Road which is hard for the less mobile.
- The parking in all areas of Hampton Village is random and confusing and there aren't enough parking spaces for local shops. There is plenty space for parking on Station Road and Ashley Road with a little thoughtful planning. Up to 1 hour would probably be an acceptable time restriction, without charging and streamline the restrictions throughout the village. Pavements are cracked and broken and difficult to walk on, it must be difficult for the elderly and disabled. Street lighting is excessive for a conservation area and should be reduced, dimmed and sections could be switched off at night eg between midnight and 4am.

- I think there should be no parking for Denmead School Traffic in TW12 2LU, similar to the case in one of the no-through roads off Uxbridge Road, near LEH.
- Construction and delivery vehicles often park 'two-wheels' up on pavements - although banned in the borough this needs to be more strongly enforced and in the case of construction and delivery vehicles the fine should be 400% or 500% more.
- **Getting around the village**
- A zebra crossing is needed on Ormond Ave near Station Rd.
- Crossing Percy Road is not easy near the Little Waitrose.
- I never cross the railway pedestrian bridge at night due to the fact I can't see if there is anyone on it and because I am small I can't see or be seen on it
- There are a few ally ways around the nursery lands which would benefit from better lighting. This would make it feel safer.
- Street lighting in the alley from old field road to station is not sufficient
- Crossing the road from Oldfield road over Percy road is dangerous and sometimes impossible. It is our route to school and lorries and cars frequently stop to let us cross. Oldfield road and Percy Road are clogged up with lorries from the
- industrial estate, the level crossing down time and impatient drivers it won't be long until someone gets injured crossing the road.
- Pedestrian crossing top of bridge
- No longer feel that secure walking neighbourhood streets at night.
- Re lighting, I would like better lights on the path from The Avenue straight through to Stanborough Close, if I get off the bus at Sainsbury's I don't want to walk the long way round at night
- Street lighting is inadequate around the Village and especially from Hampton train station both ways up Station Road. This is compounded by half the lights being over shadowed by the huge plane trees and the lampposts being badly spaced and with there being so many varieties of lampposts. This is why I feel somewhat unsafe when coming home in the dark from the station
- They need to put security lighting in the car park behind Sainsbury's in Hampton Hill as there is very little lighting there at night.
- I am concerned that the 111 bus route in Percy Road and Station Road, Hampton requires very careful manoeuvring on the part of the drivers when two buses are about to cross the level crossing at Percy Road in opposite directions, especially in congested traffic conditions when trains are due shortly. There is the potential for a bad accident there. An imaginative traffic management scheme might reduce the risk.

Transport

- Bus service is great and the text service very useful
- When I first came to Hampton only a few people got off the train at Hampton. Now it is packed. People are moving out but the transport is not reflecting the demographic changes.
- The cycle link between Kingston and Hampton should be extended to cover the whole journey.

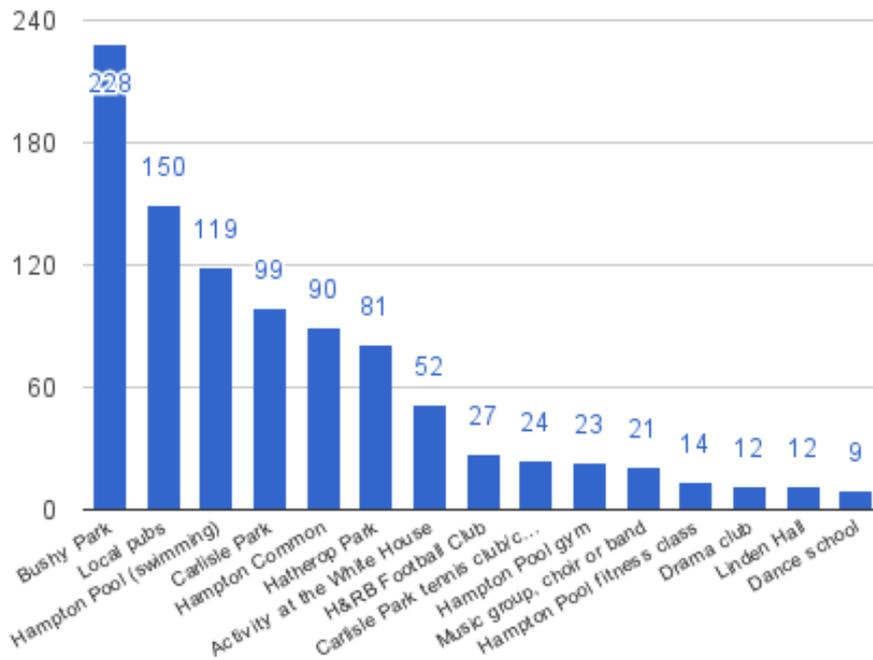
Traffic

- No obvious speed controls in Station Road, where traffic often goes dangerously fast. To avoid waiting at the end of Station Rd, traffic often speeds the wrong way down the one-way section of Plevna Rd, which has a blind bend. This should be monitored and sanctions applied rigorously

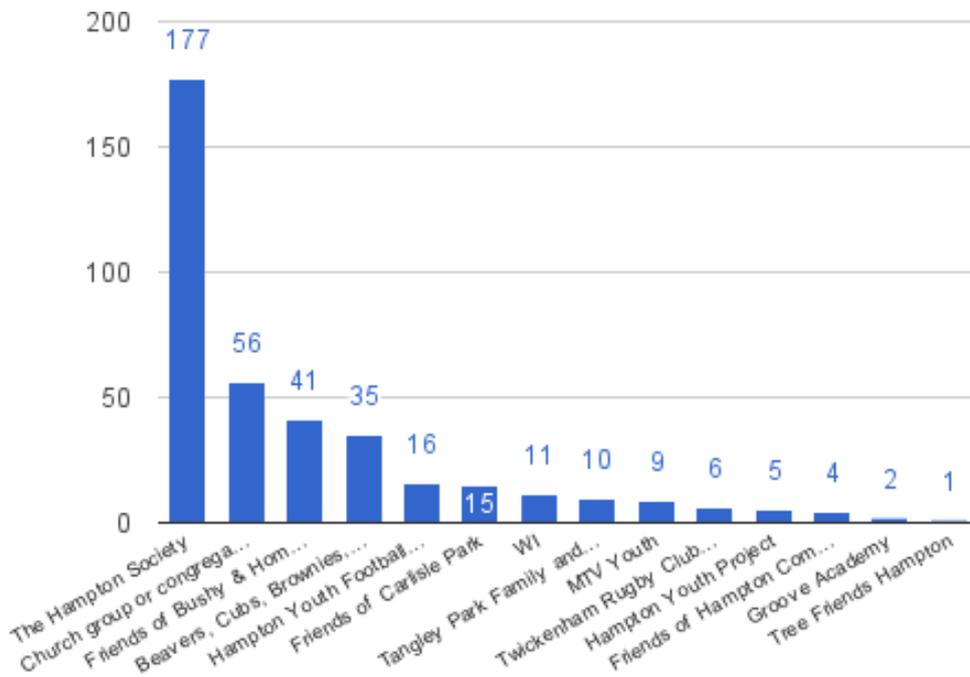
- Why are the barriers down for so long when a train is crossing?
- So many road works on Sunbury road (running along the bottom of Hampton).
- Traffic speeds are not excessive on the whole, (with minor exceptions.)
- As a cyclist I find cycling much more difficult in the streets of Hampton than in the halcyon years of some 30 years ago. This due to the fact that nearly all roads between Acacia Road and the village are double-parked thus narrowing the roads to a single lane.
- There is a problem with speeding cars along Station Road.
- There are significant traffic issues in Hanworth Road due to 6th form pupil parking - council seem powerless to resolve these
- Station Road used as a speed tester for some cars! and isn't there a law against driving whilst using a mobile phone? Any PC standing on the corner of Station Road and Ormond Avenue in the morning would have a field day.
- Traffic speed is rarely a problem on our local roads but I have never seen it monitored.
- Speed limit ignored in Hanworth Road despite three schools in road
- There is great risk of a car/s becoming trapped on the level crossing.
- Can Anything be done to minimise the rush hour RAT RUN traffic through the Ormonds?
- Speed bumps cause drivers to swerve to straddle them and so add to risk of accidents. They come very close to the kerb endangering pedestrians.
- Speed limit down Oldfield Road
- We could do with a 20mph limit on Station Road. It is a residential street but I have witnessed drivers treating it like a race track.
- I think traffic is not a great issue in Hampton compared to other areas.
- The traffic on the A308 is not really monitored and due to the narrow pavements, it can be quite frightening walking to Bushy Park especially if one is taking small children to the Park.
- For roads that require speed restriction the use of the square shaped speed humps are completely dysfunctional. They cause cars to swerve at speed either into the middle of the road or towards the kerb, this encouragement of poor driving is extremely dangerous not only for cars but particularly for cyclists who are frequently 'cut up' by drivers not slowing but swerving instead. All of these style road humps should be removed immediately and if considered really necessary replaced with full road width speed tables.
- Prevent Oldfield Road being used as a rat run by instituting a partial one way system near St Marys Free School

4. Village facilities

Do you or your family enjoy using any of the following regularly (tick all relevant):



Have you or your family members joined any of the following (tick all relevant):



What other groups, clubs, societies and associations are you (or your children) involved with?

In answer to whoever commented “Didn't know any existed”, how about this lot...

38 Degrees
3rd Hampton Scout Group
5-a-side Football at Hampton Academy
All Saints Ladies Club
Art classes at Constables Boathouses.
ArtHouse Open Studios
ArtsRichmond
Badminton at Hampton Academy
Badminton at Hampton Academy (Richmond Sports) twice a week
Belong to Twickenham Choral Society
Book clubs and reading groups (personal groups, neighbourhood groups, church groups (St Mary's book club meet at The Jolly Coopers) and Hampton and Teddington libraries)
Bridge (Richmond)
Bridge club at the White House every Wednesday afternoon
Bus Watch
Allotments – Bushy Park, Hatherop Road and Markhole
Canoeing
Change.org
Clubs run at Hampton Infants school, Caterpillar music, Tumble Tots, Little Gym, clubs run at Reach Academy Feltham
Community Learning Fund.
Companion Cycling
Companion Cycling volunteer
Confident Kids in Hampton
Consumers' Association
Curves
Dance school in Hampton Hill (at Hampton Hill Theatre Club)
David Lloyd Fitness
Duke of Edinburgh's Scheme
England Sports Group, Hampton tennis
Environmental Trust
Friends Hampton Court
Friends of Hatherop Park
Friends of Kew Gardens
Friends of Richmond Theatre/ATG Group
FSC group at The Stockyard Bushy Park for Nature/wildlife classes
Fusion dance and drama group which is held at Hampton Academy every Monday night
Garrick's Temple concerts
Garrick's Temple Trust
Green Party
Greenwood Centre
Greenwood Centre – Fitness League for over 50s
Greenwood Centre Volunteer
Guitar lessons – Hampton (Rock House Music), Hampton Hill (Hill Sound) and private tuition
Hampton & Richmond Borough Football Club (H&RB FC)
H&RB FC Supporters Trust

HACAN

Hampton and Molesey Riverside Trust

Hampton Canoe Club

Hampton charity bookshop

Hampton Choral Society

Hampton Hill Association

Hampton Hill Cricket Club

Hampton Hill Photographic Society

Hampton Hill Theatre

Hampton Market

Hampton Parochial Charity

Hampton Pool Swimming and Social Club

Hampton Square

Hampton Village Traders Association

Hampton Youth Football Club

Health and fitness league

Heathrow Gymnastics Club

Historic Royal Palaces

Horse Rangers

Horticultural club

Japanese children's book reading group at Greenwood Centre

Kings Paddock residents

Kristi's Dance Academy

Landmark Arts Centre, Teddington

The Lensbury Club, Teddington

Library - Hampton & Hampton Hill

Linden Hall

London Cycling

London Rowing Club

Long Distance Walkers Association

Milton Road book club and social events

Mx Yeo band and Bridge at the White House

My wife is a parent governor at Hampton Academy. I have been a committee member of the Hampton Village Traders Association.

The Naked Kipper Dancing Assoc.

National Archive Kew

National Trust

National Trust-volunteer at Osterley House.

Neighbourhood Watch

None in Hampton

NPL sports club

NPL tennis club

Oasis

OHADS

Park Lane Stables

Parkrun

Patients participation group at local surgery to represent health of all patients in the practice

Pilates class

Probus (Ladies)

RANELAGH Harriers (Richmond)

RDA, Stockyard, Bushy Park.
Richmond Adult College (attend a class)
Richmond Association for the National Trust (RANT)
Richmond Canoe Club
The Riverside Trust
River Thames Society
Rock Choir
Sailing club
School associations
School Clubs
School PTA
SGI Buddhism
Shooting Star CHASE childrens' hospice
SMDG
Society of Friends - Esher Meeting
Stagecoach Drama club in Teddington
St Mary's church
St Mary's Drama Group
Starlight in Hampton Hill
Stragglers Running Club
Strawberry Hill House choir
Surbiton Croquet Club
Swim and BBQ club at Hampton Pool
Swim classes at Hampton Pool
Swimming lessons at Virgin
Take grandchildren to playgroup at Rugby Club in South Rd
Teddington Cricket Club
Teddington Hospital Volunteer
Teddington Methodist Church
Teddington Mini Rugby, Bushy Park, Hampton
Teddington Rugby Club (Bushy Park)
Teddington Swimming Club
Teddington Swimming Pool
Teddington Masters Swimming Club (at Hampton Pool)
Teddington Tennis Club
Teddington Theatre Club (at Hampton Hill Theatre)
Tennis England
Tennis in Carlisle Park.
Thames Turbo Triathlon Club (at Hampton Pool)
Thames Young Mariners
TNT (All Saints Church)
Twickenham Beekeeping Club
Twickenham Local History (BOTLHS)
Twickenham Museum
Twickenham rowing club
Twickenham United Reformed Church
U3A (University of the 3rd Age)
U3A Book Group
Waterboard Club
White House, using the facilities for band practise

Wine tastings at Hampton Cheese & Wine Company on Station Road
Wine tastings at Noble Green Wines on High Street, Hampton Hill
Women's network group
Woodland Trust

What type of activity, group, club, society and association would you (or your children) be interested in being involved with but are not sure of their existence?

- More local netball teams
- walking groups with dogs on leads, book club
- Film club (2)
- book clubs
- Walking groups
- Tennis club
- I didn't know about Hampton Youth Football.
- I would like to find out about football for young children.
- Rambling clubs
- Social clubs
- Horse riding
- Wild free food foraging/fungi identification/fauna and flora (Bushy Park perhaps)
- Bike rides
- Walking group
- Bushy Park Allotments. We've been on the waiting list for a couple of years now
- Walking group for woman
- U3A
- Tennis club
- Rainbows/brownies
- Yoga classes. Children's tennis, football, drama and music classes
- Music - choirs
- Adult dance classes
- More cultural activities for middle aged people.
- Attempted to join brownies. Waiting list... but never heard back
- More classes at the Station Road scout hut. Dancing? Martial Arts? Drawing/painting classes?
- Neighbourhood watch
- Local running club
- Family history group
- Theatre club.
- environmental protection
- Tai Chi class
- I would be interested in a gardening group and a painting group. I would
- Like creative classes to be available closer to home. In the past I've enrolled in pottery and painting classes at Cliften adult college.

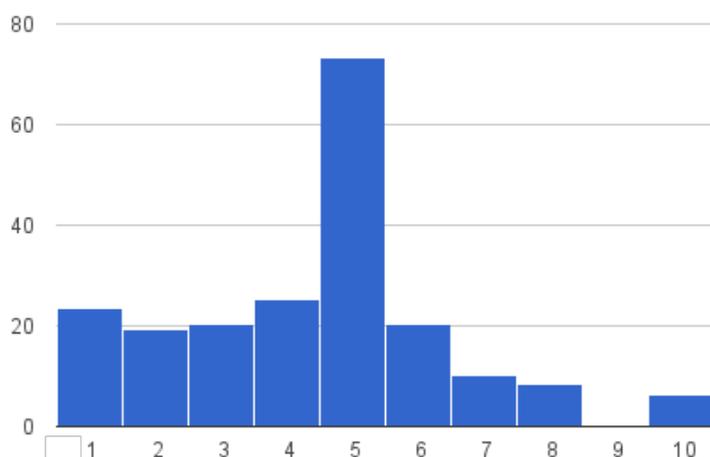
- The area is very well blessed with an abundance of interesting healthy and worthwhile activities
- Problem might be in getting a few "couch potatoes along to some of these wonderful activities or groups.
- My son would like a skate park
- Water sports club aimed at children along our side of the river - we currently have to go to Albany park opposite Teddington for RYA sailing courses
- The current sailing club is old fashioned and not child friendly
- The current canoe club has GRIM concrete shed facilities and limited facilities or focus on families
- Drama (children), music (children).
- Social opportunity for the older residents many of whom are living alone and would not feel they can't pop out alone to the pub or whatever. I don't mean for the infirm, though their problems could be considered, but perhaps some low key social events? Not anything that requires lots of organising and taking up of committee peoples lives. Just informal.
- Have never heard of 'Tree Friends Hampton'.
- Am always pleased to receive the Hampton book through the door as it has lots of useful information and dates of local events.
- Volunteering for young people to help with conservation, elderly or disabled people.
- Mental health support groups
- I would be interested in helping to organise and operate a community shop utilising an empty retail unit. The shop could sell a range of products that are donated with the proceeds being ploughed back into the village. I would also like to help organise a 'skills' bank.
- Could the Football club be persuaded to start a "Walking Football" activity?
- Art pottery wood craft
- Yoga
- Another larger gym for both genders as Hampton Pool is very small and appears to be the only one on the east side
- Exercise
- Lifelong Learning (I am a tutor, and find there is a lack of venues, especially as I'm instructed that these cannot be on licensed premises.)
- Classes [and guided walks] are an excellent way of helping to overcome social isolation, mental health problems, etc; they provided valuable respite for carers, and help bridge the gap between unemployment and employment. I've worked in other boroughs which take this much more seriously than this one. In Richmond generally, this area of responsibility is a shambles.
- Gardening, floral displays and the aesthetics of the village
- Hampton photographic club
- I don't know. Most people who work are too tired when they get home after a lengthy commute to participate in activities outside the home.
- Anything which gets children outdoors would be good.
- We have enough on board to be going on with.
- Squash courts. The nearest ones are almost in Hampton Wick, at Teddington School. It's a 20 minute drive (traffic congestion through Hampton Hill and Teddington is diabolical) and there isn't a public transport link. There are no safe cycle routes either.
- A local Environmental pressure group.

- Cricket; Football
- A local horticultural society.
- Adult education eg foreign language lessons or conversation
- Classical music and History
- Local choir
- Running club
- Outdoor fitness class
- Grandchildren living in Teddington are full engaged in schools and sports clubs in Twickenham and Teddington
- **Should more facilities or resources be provided for any specific groups like the young, old, teenagers, families?**
 - Meet up and befriending club for all ages
 - My youth involvement is outside Hampton and as Wing Chaplain to the Air Cadets for Middlesex I am connected with Twickenham and Sunbury squadrons locally
 - Would love to see a good live music venue
 - I worry about lonely elderly people. Perhaps a home visit voluntary group?
 - More facilities needed for teenagers in the area.
 - Facilities for young people are in urgent need of improving
 - There's plenty to do within easy reach
 - Facilities for lonely people
 - It is important to retain a day centre for the elderly in the Hampton area.
 - Children.
 - There is no central area of knowledge for all the resources and events locally.
 - From a combination of all of the above.
 - No comment
 - Teenagers
 - It would be great to have better advertising of the groups around the village - as someone who has moved to Hampton as a single person in their twenties from Scotland, I am struggling to find out more information about things I can get involved in.
 - no comment
 - There appears to be a good mix. I have primary school age children and there are certainly enough for them. If I had any time, there would be plenty more clubs I would like to get involved in.
 - I think we should have a skate park in Hampton
 - Teenagers in the village as I'm aware there is facilities on the nursery lands for them but there doesn't appear to anything for them else where
 - Possibly
 - Something/where grandparent careers could socialise
 - Families and those aged five and above.
 - I think combination is the key. Yes, teenagers do need things to do and places to 'hang out' but I think they require specialists to run things, and probably council facilities. And social differences often mean that those most in need could feel excluded.

- Perhaps local groups could advertise on Streetlife which seems to be taking off locally on the internet.
- Mental health provision is woefully inadequate. It must be provided by a joined up combination of the government and its agencies, the local council, the NHS and appropriate voluntary groups. Thanks to Gove and other interfering boneheads, adolescent mental health is at epidemic levels and getting worse, with CAMHS unable to cope. Call Me Dave says he knows this, but will he do anything about it other than pontificate, as the NHS, local authorities and government agencies are cut to shreds, with the charities desperately trying to fill the gaps on diminishing donations?
- More activities for younger older people
- Mental health support groups. Voluntary and supported by the council & businesses.
- Could a group be started whereby the unemployed/retired/mothers with young children organise a drop in centre for anyone needing some company once a week. Tea and cake on offer maybe at the White House?
- Linden Hall is constantly threatened with closure. Somehow need to secure its future long-term and possibly another facility for the elderly as well.
- More for young people to do
- young families - Parenting courses, sports, kids cafe
- 20's and 30's - somewhere to drink that is not a pub (bar, themed evenings?),
- my impression is that ACROSS THE WHOLE BOROUGH these groups are well catered for.
- A youth club for teenagers may be helpful as so many of them hang around at the shops in Milton Road in the evening.
- Teenagers - holidays activities and weekly pned
- team up with local clubs to offer program of activities and involvement in community (gardening ...) local shops involvement - older residents help (free time they have to benefit others)
- More for young people
- Skateboard park in Oldfield Road.
- We should learn from activities which are run well in other parts of the borough - e.g. the Richmond Furniture Scheme, the Vineyard, Spear.
- Someone needs to get to grips with the third sector in Hampton!
- There should be better facilities within the borough for people with mental health problems, particularly for adolescents. Richmond CAMHS is desperately overstretched.
- This borough also needs to ensure that it adequately funds services for people with learning disabilities and ex-homeless people.
- Sometimes I think that consultations like this are used as an excuse to underfund such services because people do not specifically mention them - most people would wrongly assume that the borough adequately funds such things before looking at street furniture etc.
- More older age activities or better awareness of existing ones.
- An older people's discussion group where my mum could meet with other local people and discuss things from the past over tea and cake would be nice. Could be run by a voluntary organization, or maybe even by the Hampton society?!
- Not sure yet as we have only lived in the area for under a year.
- Cafe primarily for teenagers and young adults
- reading group, film group, young drama group, painting/photography group

- More facilities and resources for senior citizens. Provided by a combination of groups etc.
- More facilities for teenagers.
- Anything that keeps the youngsters off the streets and out of trouble and anything that improves the welfare of the elderly
- There are currently no Rainbows or Brownie groups in Hampton and the ones at Hampton Hill are oversubscribed.
- I would like to see a better visible police presence on the streets as a deterrent as there are a lot of crimes committed on the doorstep in this area.
- In Hampton, it's important to provide off-duty facilities for children and young people. Hampton Pool and Hampton Football Club are excellent and there may be other venues to attract teenagers.
- Social Housing
- There are plenty of local and national opportunities that can easily be used by young people. These should be self funded and those creating new organisation should use and develop the skills to sustain them. There are several sources for grants and sponsorship to assist with set up and the council should not be the default resource for this. Schools should take a greater responsibility in creating the engagement with the community so that as children leave school they are already part of it and do not feel cut adrift.
- We know that MTV youth will soon be in need of a new meeting place as St Mary's school is growing. The adjacent bungalow and fenced off field should be brought back into use.
- There is always need for more facilities for teenagers.
- Cyclists have little or no facilities provided for them in Hampton.
- The balance is about right for our family
- Grants should be available to local scout groups who provide a fantastic service for young people, and it is all given voluntarily.
- It is shameful that the football club, it's academy, and youth section have to rent space outside of the borough for training sessions.
- Local facilities too costly.
- I'd like to see more provided for teenagers in the village end of Hampton. I once saw a pair of teenage girls in the otherwise empty children's play-park on Hampton Green: they were on the roundabout and laughing their heads off! It struck me that there is really nowhere for teens just to muck about, and no shelter either. Everything is about joining a club or suchlike.
- Youth clubs are vital. There are teenagers hanging out in the evenings with not much to do.
- Linden hall seems to have a reduced facility for older people now the dance school has moved in, but I'm not sure where those older people now go.
- A greater variety of sport classes for young children
- More classes in the gym(s) - I had to join a club in Sunbury as they offered a wider range of classes with the membership
- Teenagers
- I would like a skatepark (or similar) to be established between Upper Sunbury Road and St Mary's School.
- Facilities for younger kids (5-11): table tennis, climbing walls, street dance/break dance, adventure playground.
- Voluntary schemes for children.
- First Aid, road safety, driving school (bikes) for children

There are enough school places for children



Additional personal comments to any of the issues raised

Schools

- We had to go out of borough for our son's primary education
- There are enough school places for children'. It all depends on age. Infant/primary school places appear to be an issue, even after the opening of St Mary's Primary. However, there are places at Hampton Academy. Why does the school get so little support from some areas of the community, council and local press?
- St Mary's need to go to 2 form entry. We live in what was the "black hole" which should never have existed. There needs to be more planning when it comes to school places and the senior school needs to vastly improve
- Not sure re schools as I do not have children but seeing them going to school I am sure there must be waiting lists
- We do not have school children but we have heard that there are not enough schools.
- Have no idea about availability of school place
- Hampton Academy has not been managed well and the students have not been achieving the good scores. It's shame since there are many good students who have a lot of potential.
- The creation of St Marys infants School has been a massive help, otherwise we would've had to leave Hampton, as no other school (in Hampton) would've been offered. (Such was the example with our older daughter) but given the housing development, in the 2/3 years, the same lack of school places situation will arise again.
- Quality of schools?
- This is an issue Richmond are aware of and are planning for four form entry at Hampton Infant and Junior, it is a shame that this is the only solution - four form is too big - but I understand that the Council can't magic land and money out of nowhere.
- There may be choice & officially enough places, but they're not necessarily in the schools that parents want to send their children to
- I am way down on the wait list for Waldegrave and Teddington schools and would not consider Hampton Academy... hence we have to PAY!!!!
- Our daughter did not get into the primary school we live closest to (Hampton Infants)
- It should be easier for girls in Hampton to get into Waldegrave School
- I have no idea whether there are enough school places. This is a vague statement as we might know about primary or secondary places only, or not at all.

- There must be enough school places given the numbers of out of borough children attending local state schools
- I have no children but have friends that do at school age and they seem happy with the availability locally.
- There is unfortunately still a poor perception of Hampton Academy and it's many positive attributes need talking up at the expense of the areas that still need further improvement.
- St Mary's on Oldfield Road should be given funding to expand to provide opportunity for residents living in South Hampton.
- there may be a sufficient number of school places overall (not 100% sure of the stats) but anyone who cares about these things tries to get their children into one of the better schools, so there is fierce competition for these.
- Local school local children usual issues. Integrating school with community after junior level
- Hampton does pretty well with four good community primary schools which accommodate most children and don't require the fight for church places in so many other areas of London.
- A good secondary school would be needed here or in Feltham.
- We have grandchildren in the village and it is evident that school places are stretched and will be more so in the future
- It is clear that lots more housing is being developed and also people are building extensions and loft conversions when they have families, rather than moving away. But I see that Hampton Infant School is about to get an additional class which is great.
- We have no choice in schools you are just very lucky if you even get a place in borough
- Don't have confidence that the council have undertaken a proper analysis on this issue, instead going for cheapest, easiest option
- Not sure about this. Finding convenient and good schools for my grandchildren after the age of 11 seems to be causing their parents anxiety. However, not sure of the details.
- There would be enough to school places if children from the area were given priority over those outside of the borough.
- There is talk of St Mary's Free School being increased from one form to two form entry which is fine except Oldfield Road near the school is very dangerous, there is no proper footpath leading to under the railway bridge.
- There seem to be too many schools in Hampton when experiencing the traffic congestion when the children come out of schools in the afternoons!
- Not enough decent secondary school places.
- Our neighbours with small children have complained about the lack of school places,
- Secondary school quality/ choice is severely limited
- We are aware that some families have had trouble getting a primary school place but hope that expanding Hampton Infants and St Mary's could solve this.
- There might be school places, but they need to be at a GOOD school. We'll end up spending a small fortune on private education which we can't really afford because the high schools are so poor
- I'm concerned that on the west side of the railway line, parents of primary school only have the choice of a church school that their children can attend. (This also, by definition duplicates a lot of the resources of Hampton Junior School when they could be sharing them.)

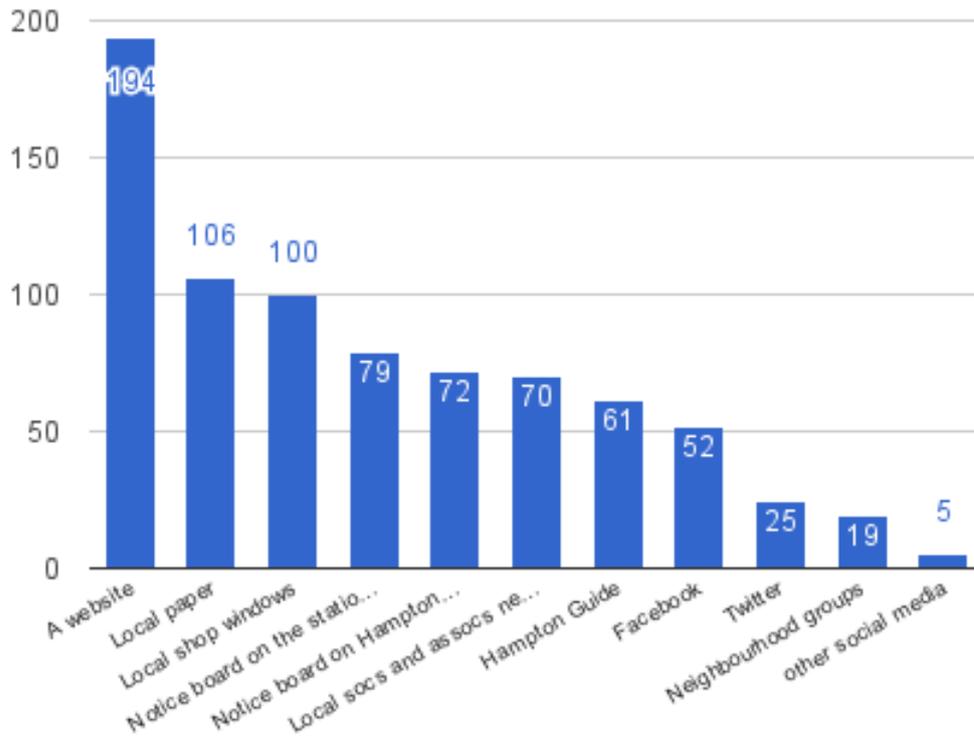
- Not being a parent, it's hard for me to judge, but the impression is that people struggle to get the school of their choice.
- Not for senior school age.
- The local schools exert a great deal of influence over Hampton.
- This is not all beneficial, especially in the case of Denmead School and Carlisle Park
- Residents need to be more vocal in dealing with the problems the schools create, and residents need to be listened to before wealthy or pushy parents.

Other issues

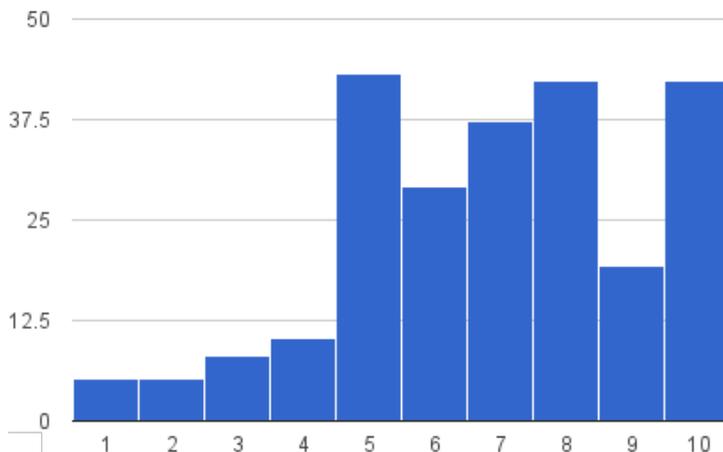
- The only activity that is lacking is cinema. As a film aficionado, I welcome the Screen on the Green but once again it highlights the absence of a cinema. One of the arthouse cinema groups such as the expanding Picturehouse Cinema Group would be interested if the catchment area was high enough.
- I am recently retired, live alone, and my family are grown up and have moved away, so I "don't know" about a lot of these questions.
- We retired/elderly people but were very involved in Church/School activities, sport and local fetes etc. and found Hampton excellent in that respect
- We have joined drama and music groups in the past but the kids are grown up now
- Frankly, my children are grown up and moved away, and my wife and I lead very busy lives, her still working, me retired but very active. So have plenty to do!
- Carlisle Park does not have a 'tennis club'. It is supposed to be run by Will to Win but they don't seem to do anything there now. The coaches who appear are private individuals which I consider to be OK.
For those who live on the nursery lands the choice is limited! And as this is the most affordable place for young families in Hampton it makes this very hard and a little unfair
- There are very few decent adult social opportunities in Hampton. Pubs are closing down or substandard and the choice of quality restaurants are very limited. Maybe there is no demand or maybe not enough is done to encourage businesses (licensing/ parking restrictions/business rates/planning etc) into the area.
- I never lack things to do. Transport is fantastic.
- Adult exercise machines on Hampton Green
- Also if there is any suggestion that developments are promoted by the giving of funds, this needs to be investigated.

5. Staying informed

I know where to find out what's going on in the village



I think a dedicated resource should be provided for informing the community



If you don't agree, who do you think could, or should, manage it?

- What's wrong with 'word of mouth'. I get all my information because someone tells me about it, usually in the pub or in a shop.
- wasn't allowed to tick three above
- It would be good to have a focused central point to find out key information on our Village. Would be very happy for the Hampton Society to be this portal

- I think the notice boards are not "local" enough and should prioritise events within Hampton, even if they are not officially run by the council. A community board available for community use could be managed by volunteers or community leaders. The Boots fence in the village used to be a useful resource for individuals to promote things that did not have funds for big marketing campaigns.
- A Newsletter, of the kind currently sent out by the Hampton North Councillors, is an ideal example.
- As long as you're savvy enough to look for events going on in Hampton, you will be able to find it. Online, word of mouth and posters displayed locally is usual how i discover things
- The library certainly used to.
- Should this read - 'if you do agree' ?
- Perhaps The Hampton Society or Hampton Library
- The Hampton Society if resource not available
- Do you mean " If you agree?" ie If you think someone should be dedicated to informing? Who would provide that dedicated resource - not the Council surely? People can do it themselves - local traders are very pro village and informative.
- Posters in windows
- Please could any information on events be advertised locally in both Hampton and Hampton Hill, possibly via Streetlife or other local websites.
- Local paper + websites. We are among many who very strongly dislike Facebook and Twitter, so if you use these, you will need to maintain traditional websites and / or e-mails if you wish to reach out to our ilk.
- Self publicity by the respective traders, event organisers etc.
- Sounds like a good idea. Perhaps the Hampton Society, local councillors and community groups could have links to each other's websites
- You have listed a notice board on Hampton Green but what about a notice board in North Hampton, say, on the Common or at Tangley Park? This survey oversight rather indicates my earlier point about disregard for the northerners.....
- newspapers were the obvious option in the past, Hampton Online Community already exists to try to meet this need, why not publicise it more - but near in mind that managers are volunteers. It's up to local organisations to advertise themselves. All Saints & St Marys do church newsletters. But maybe some enterprising person could do a paper 'what's on' listing with advertising every month
- This is the area of expertise I work in.
- Charities, groups and one-man bands, all insist on printing "newsletters". They are usually execrable, badly written, badly distributed.
- It's impossible to provide one 'resource'.
- It'd be far better to offer help and guidance, so that individual groups communicate better.
- We had a good, informal 'notice board' between the Cavan bakery and Everyday's shop in the village - until some bright spark decided it should be regulated. It's now practically empty.
- Not sure that this is needed.
- Hampton Traders or no-one
- Who would finance this? I wouldn't expect Richmond Council to oversee this because we are living in an era of constant cuts. And it is too much to expect one dedicated volunteer to undertake this.
- I think there should be a local buying and selling website, it seems to work very well in places that run it.

- Those that do so efficiently already. We don't need any more officialise it only makes those that control it pompous
- Again you have not included all of the borough notice board of which there are many more other than just at Hampton Green.
- As mentioned at the winter public meeting there was a strong view that the information outlets in Hampton are far too fragmented and need to be consolidated to thereby create a much stronger point of focus.
- This question doesn't make sense in the context of the questions on this page.
- We rarely get the local paper delivered to us, maybe that could be resolved.
- There is the Hampton Society with website plus another website. Why two? This dilutes information exchange.
- Whoever is managing the event, service or business should promote on local notice boards, Richmond Council site, plus HVTa, plus sites like Streetlife, Hampton People's Network
- It depends what you mean by 'dedicated resource'. A digital one is not ideal: I'd rather read a leaflet that came through the door, for example than have to look something up on the internet.

6. Planning concerns

Planning issues raise a lot of concerns. To hopefully reassure you, the following statements reflect current LBRuT planning policy already in place for Hampton:

Current LBRuT planning policy

The character of the area is maintained and new development must be appropriate in terms of scale and traditional materials.

New development should not lead to further parking problems either in residential roads or the shopping areas.

The distinctive green character of streets created through wide grass verges, street trees and front gardens will be maintained where possible and unsightly car parking in front gardens will be restricted.

New and improved buildings for community, health and educational use will be sought when opportunities arise.

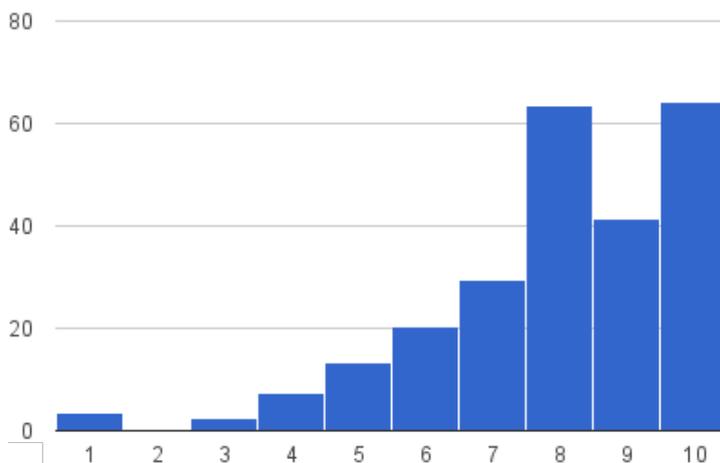
Local shopping areas at Hampton village and Hampton Square will be protected Historic buildings and conservation areas (Hampton village, Platts Eyot, Hanworth Road, Joanna Southcott Chapel) will be protected and enhanced.

Environmental improvements will be undertaken in Hampton village conservation area and opposite Platts Eyot, and tree planting in areas of deficiency including Broad Lane, Hanworth Road, Hatherop Recreation ground.

The riverside will be protected and enhanced and new linkages created e.g. from Hampton village to Platts Eyot to improve Riverside access. Policies will seek the regeneration of Platts Eyot including the repair and reuse of the historic buildings and the retention of the working community.

The Green Belt is protected and non-operational water works land is to be used in an appropriate way. New operational buildings will have minimal visual and ecological impact on the Green Belt.

I strongly disagree (1) or strongly agree (10) with the current LBRuT planning policy



Of the above policies, are there any that concern you?

- Most of the above is 'hot air.'

- Possible developments in Station Road and Kempton Park
- The increasing number of developments that are taking individual houses and squeezing in 2/3 new builds on the land.
- The areas outside of Richmond Borough i.e the proposed development at Kempton Race Course which will have a negative impact on the area - more cars, demands on school places, doctors, traffic, trains etc
- Kenton park rumours!
- The Hampton Railway Restoration project for the Hampton community shall be encouraged as in this area there are few such projects for the youth to become interested in.
- Easy access to the river must be maintained.
- This is all very vague and wonderful, and couched in terms with which it is difficult to disagree in principle - however, how can one have concerns until something specific is proposed? This is a bit of a trick question to facilitate the claim that there is general agreement over pretty well everything
- Main concern for my family and our friends is the constant threat of development in the Kempton Park site. The A308 is already overused and more traffic would bring it to a standstill. It would also encourage motorists to drive through Hampton to buy pass traffic issues causing further blockages near Percy Rd. Hampton train station.
- More tree planting in Broad Lane
- There seems to be many mature trees in this road already and I wonder how the drains will cope with all the fallen leaves in the Autumn as it already causes blockage and flooding on the road now,
- I would like improved access along the riverside. I am interested in access to Platts Eyot from Hampton village.
- How can you deal with unsightly parking in front gardens when there is not enough parking space on the roads and no car parks for shopping. Every spare bit of land around the station has been built on and it is now almost impossible to park in Station Road or the other side of the railway line.
- Not enough care/control over architectural quality of new housing. Ghastly new developments have taken place recently.
- MUST have some statutory control over the common trend of rebuilding/ building houses which take over most of the plot of land. This also often involves paving over in one form or another, the front garden and, not infrequently, the back also. Some proportion of covered earth in relation to the whole plot should be in all planning consent. People who violate this should be considered anti-social and against the country's best interest.
- Possible redevelopment of water works which would increase the traffic problems.
- New developments bringing more cars and parking problems to the area
- Planning regulations are not well enforced - unauthorised extension to 34 Priory Road has not ben demolished even though it is with the enforcement team
- Concern is simply impact of parking, eg recent development at Station Road end of Ormond Avenue...no doubt the properties improve the road, but the addition of four driveway access points, and then eight cars (2 per property) is forcing parking and traffic congestion furthest up Ormond Ave....it's becoming dangerous from the Ormond Crescent junction for much of a work day.
- no comment
- "New development should not lead to further parking problems either in residential roads or the shopping areas."
- That is simply untrue.

- Off the top of my head LBR have given permission for flats to be built next to PECO, the old Railway Tavern and the corner of Oldfield Road / Station Road within the last few years. All have insufficient or no parking, leading to increased parking problems in Oldfield Road, Rose Hill and Beards Hill.
- I would like to see the area around the 'Hampton Triangle' and down to the river become a conservation area
- My concern / experience is that council break their own policies if it suits them to do so! The threat of a developer taking them to appeal is significant, and recent experience has demonstrated that they cave in rather than uphold their policies
- Over development is leading to traffic and parking issues. There are not enough school places for younger children. Too much housing development but no improvement in the infrastructure or facilities. Conservation areas need to be protected from overdevelopment
- They all concern me.
- "Unightly car parking in front gardens will be restricted". This concerns me because of the congestion on the roads caused by parked cars. I would suggest it would be much better to encourage car parking in front gardens, to get the cars off the road!
- Threat to preservation of Green Belt land if propose Kempton Park development goes ahead. How can Richmond Council be sure that Spelthorne Council cannot overrule them on development decisions that impact on Hampton?
- Some good points. However on street parking does not seems sensible. If everyone in Nightingale Road parked their cars on the road, school buses would get completely stuck in the morning! I have rather mischievously thought about encouraging residents to do this one day to demonstrate the chaos which would ensure!
- I do not think the working nature of Platts Eyott is essential - this is aimed at a minority. Far more important is improving access along and across the river for as many people as possible.
- THE WORDS 'WHERE POSSIBLE' WHEN DISCUSSING THE GREENERY AROUND HAMPTON. THIS SHOULD BE A PRIORITY!
- The final policy point is vague: " The Green Belt s protected.....is to be used in appropriate way". Who decides what the "appropriate way" is to be? Is it "appropriate" if the Council decide it?.....if it is to be built on and recreated into housing.....putting more pressure on the roads, schools and facilities of the Village of Hampton?
- I agree that local shops need to be protected but new individual shops need to be encouraged to help with the dynamics of the High Streets. Waitrose has bought much needed life to Hampton without spoiling its character. Most people would not want Hampton and Hampton Hill to become just another characterless High Street but we could do with a wider choice of shops.
- Most sound good. I would welcome better protection of grass verges. The phrase "unsightly car parking in front gardens" suggests that you are more concerned about the aesthetics than the run-off problem. Such front gardens should absorb all the rain falling on them. I'm very concerned about the chopping down on mature trees, but I recognise that trees and buildings or roads cannot always coexist comfortably. A by-law which demanded that every mature tree cut down during development must be replaced by ten large saplings, preferably somewhere else more suitable in the borough, or if not practicable, somewhere appropriate out or borough.
- There were facilities on Nurserylands shopping centre for Doctors & older people these were removed & should be replaced
- Not sure what is classified as Green Belt. I strongly believe that it would be madness to build houses on part of Kempton Park land as proposed by the Jockey Club without substantial changes to local roads etc
- We feel strongly that new developments should not lead to further parking problems or access through the area by increasing traffic congestion.

- Hatherop Park definitely needs new trees but they need to be maintained and watered as the last ones planted all died through neglect.
- No, my only concern is that they should be followed effectively. For example the development of expensive mock Victorian housing on the corner of Ormond is ugly and inappropriate - too late now, of course.
- Housing development is increasing congestion on the already overloaded A308
- The Councilors seem to have insufficient powers to enforce anti-social behaviour on the riverside. There are scruffy or abandoned and derelict boats that have been there a long time which they should have taken away by now but haven't.
- Parking has been a running sore for as long as I've been resident here, 12 years, yet they still haven't solved that either. Is it a question of them finding more backbone to tackle these problems or more legislation?
- Broad Lane is already well furnished with trees!
- New development should be well designed but this does not mean replicating the same buildings it can also mean well design modern buildings. Parking should be controlled and unsightly parking on front drives prohibited. The conservation area should be enhanced and protected not necessarily preserved in aspic. Public landscape planting should be enhanced. Blanket policies for retention of green belt should be reconsidered and subject to the test of 'common sense' and whether appropriate to develop,
- I would be worried about any development in green belt areas and would always advocate utilising brownfield sites where possible.
- New development should not lead to further parking problems - it seems they do not take notice of their own policies! They build without regard for residents parking look at the development on Hampton Green
- Well there is nothing specific that seems to relate to the northern part of the village so does that mean it is being disregarded by the Council?
- Planning new rules : larger development
- Improved access to the riverbank would be a good improvement. Does anyone use it now? I don't even know how to get there at present. I have only walked along the south bank in Hurst Meadows.
- Very concerned about development in Kempton Park and the impact on traffic on Hampton Court Road
- Spending much money on the riverside is a waste. With such a busy road between it and the village, it is never going to be high on the destination of choice list for anything other than sailing.
- I don't agree with the aesthetic issue around short frontage parking. I think it looks better than overly congested roadside parking.
- I'm afraid the excess of cars in this area of London is a necessary evil unless a usable and regular commuter train service is ever established
- Water works land to be used in an appropriate way. what does this mean?
- Quality of roads
- I live opposite Nursery Green, would like to see that and Buckingham fields, for example, being explicitly protected
- The Hampton Riviera development is making a farce of planning regulations and is causing a genuine safety risk on the river. The risk is to both river users in the restricted width of the river and to the residents of the vessels moored on the pontoons across the flow of the river. No stability calculations for the vessels moored across the flow of the river will be valid. At times of high fluvial flow during flood events, the occupants are at risk of being trapped in their vessels if they capsize.
- "...unsightly car parking in front gardens will be restricted."

- Oh dear - what a Catch 22 you offer! If parking is a serious concern [and partly for safety reasons, I'm sure] then it needs solutions.
- This is NOT a garden suburb, nor is it Stepford.
- We'd love buildings for community use. There are empty premises in the village - though perhaps we'll have even more hairdressers' soon?!
- Water works land to be used in an appropriate way. what does this mean?
- No mention of social housing for rent which is desperately needed in this borough.
- Environmental issues such as run-off when people pave over their drives not addressed.
- Local shopping areas in Hampton are not protected, Look at the closure of shops in Hampton Village, i.e. Barclay's bank in Hampton Village killed off by parking restrictions at lunchtime, the cafes which were be used at lunchtimes, shops killed off by parking restrictions at lunchtime, there is no life there apart from Cavan Bakery. I was "Zapped" by an illegal camera car because I got out of my car for three minutes to go to the Bank. This has stopped now but the Bank has closed as have several of the cafes.
- Why more houses with no infrastructure to deal with it
- Platts Eyot has been in state of disrepair for many years how many more years before anything is done
- Better access along the riverside
- No more luxury housing
- Doesn't tackle the need to provide parking
- Non-operational water works land is to be used in an appropriate way- what deems appropriate.
- I am concerned at the amount of house extensions and in-fill which seem to be approved whether they are in character or not with their surroundings.
- front garden parking does not have to be unsightly if properly considered and assists the movement of traffic on the main roads
- I do not want to see any further building in Hampton adding to traffic, congestion and the lack of doctor and school places.
- Should be restrictions regarding addition properties in gardens or replacing one house with two or more within same property area. This changes the character of the area as well as decreasing available drainage areas.
- "unsightly car parking in front gardens will be restricted". This should not be too restricted
- Primary concern is about a potential development of housing on Kempton park and the risk of access through Hampton which could fundamentally overwhelm and change the character of the village
- Where is the money going to come from?
- I do NOT agree that the council have followed the policy that new development should not lead to further parking problems either in residential roads or the shopping areas. There have been so many developments along Station Road alone in the last 10 years which has impacted parking in adjacent side streets. I am dreading the outcome of the redevelopment of the Police Station because it will inevitably bring in more cars and any parking provisions will undoubtedly be inadequate. Most of us do NOT want a CPZ because marking out spaces will reduce the mount of spaces available and there will be the same number of car owners seeking parking places.
- Conservation issues
- Not really, but having battled with the council planning dept. for over a year about the Dukes Head Pub development I don't have a lot of faith in them. They are not always true to their word and the fact that the pub is in a conservation area and a building of

townscape merit has been largely ignored - the developer has got away with a lot and our notes to the planners have gone largely unnoticed,

- I do not believe that item one is being genuinely implemented by LBRUT.
- "The character of the area is maintained and new development must be appropriate in terms of scale and traditional materials" - particularly when the Council is being put under pressure with threats of national planning appeals by those seeking profit at any expense. There are many examples of hideous faceless conversions of what were attractive and diverse homes which at one time gave Hampton its unique character and are now lost forever.
- I would like to see the spare land beyond the cycle racks at Hampton station be included as a protected green area.
- Look closely to see that it has interesting plant and insect life throughout the seasons. It can make an enjoyable start to a journey.
- Concern that water works lands will be used for more housing rather than for facilities such as schools, health, community centres.
- They all are very positive and acceptable.
- Social Housing
- The policy is generally appropriate, but the issue is the lack of enforcement. If residents who object to applications based upon clear and obvious non-compliance with planning guidance the object should be fully upheld. But better than that the council should reject applications at an earlier stage where they are clearly invalid, incomplete, misinformed and above and beyond permitted development. Architects who repeatedly submit unacceptable applications should be curtailed from doing so and sanctioned accordingly. Applications should be rejected based upon non-compliance not by existing residents having to be confronted with extreme stress and anxiety during the neighbour consultation process. The principle that an invalid application could proceed just because of insufficient objection is totally flawed and is open to extreme abuse and exploitation that will and is permanently damaging the street scene, peace and quiet, neighbourliness and community cohesion.
- Vital to make sure there are more GPs surgeries, including bases for mobile GPs and district nurses visiting the elderly at home, if any further expansion of housing as difficult to get appointments. Do not allow the school places situation to get out of control again.
- Only allow front gardens to be turned into off street parking if on a permeable surface. Enforce this!
- "The Green Belt is protected and non-operational water works land is to be used in an appropriate way. New operational buildings will have minimal visual and ecological impact on the Green Belt"
- I'm concerned by the vagueness of words like "appropriate" and "minimal visual and ecological impact" these phrases are subjective and open to interpretation which does not provide an appropriate or substantial enough level of protection.
- Clarification is needed concerning any plans for the 'non-operational water works land' in the past there was some consultation.
- I am concerned about how expensive housing is and the need for affordable homes, in amongst all the high end developments. I would like to see the building of basements restricted.
- Yes - all new property should have PLENTY of parking. The architects and planners are clever enough to find ways to do it so let them, otherwise the situation will get worse.
- Also - there is nothing about ensuring safety of pedestrians - that's completely missing!
- It seems that planning consent is often ignored e.g. the development at 'The Thames Riviera' where the developer has run roughshod in the construction of buildings and moorings. Also the Aston Pierpoint Nursery School which went ahead with an

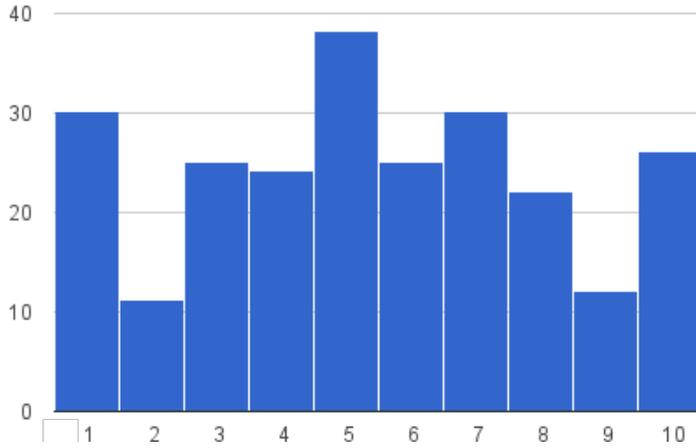
inappropriate construction (no permission given) that blights the neighbouring properties - to say nothing of the frontage of a hideous green plastic hedge!

- Hampton is getting very crowded causing pressure on local services. There should be strong restrictions on further residential development.
- Fascinated by the Platts Ait aspirations. As a local artist I am drawing round there. It is run-down and could do with being noticed. It is strikingly interesting.
- The Water works land is taking forever to redevelop. I joined community forums on it 10 years ago and nothing seems to have happened.
- The non-operational water works are, to my mind, an attractive and historical example of Victorian industrial architecture. I would hate to see them destroyed. I would rather see the external architecture repaired and maintained, and appropriate facilities such as an arts centre, climbing/sports centre make best of the large interiors. We do not need more apartments.
- I would like to know more specific information about plans for the historic waterworks, and might have one or two suggestions for their use.
- In my view new developments in the area have led to further parking and traffic problems in spite of the policy aspiration stated above.
- I am very pleased to read that the council is planning to regenerate the neglected historic buildings on Platt's Eyot and retain the working community there. Much has already been lost through inaction. The borough's rich historic buildings legacy is generally well-protected and maintained; in comparison, our industrial heritage has been sadly overlooked.
- It is also encouraging that the council will protect and enhance the riverside in Hampton. Recent legislation regarding illegal boat mooring will presumably lead to the removal of a number of eyesores.
- Further improvements might hopefully include improved walkways and the removal or restoration of the former public toilet on the riverside.
- I think it's vital that the character of the area be maintained.
- The above policies are fine but each case needs to be taken on its merits. As with all communities there is a general reluctance for change from a vocal minority and there needs to be recognition in any forum that regeneration and development has the capacity to bring positive change and that while recognising that planning applications need to address the local policies as best they can there needs to be a balanced view from the local authority.
- No – 1. Keeping up momentum. 2. Profit and greed

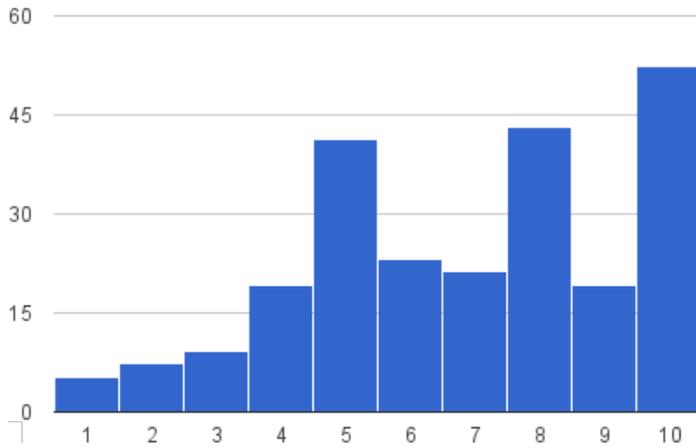
7. Future planning policy

Looking ahead, please grade your concern over the following planning issues from 1 (very little) to 10 (greatly):

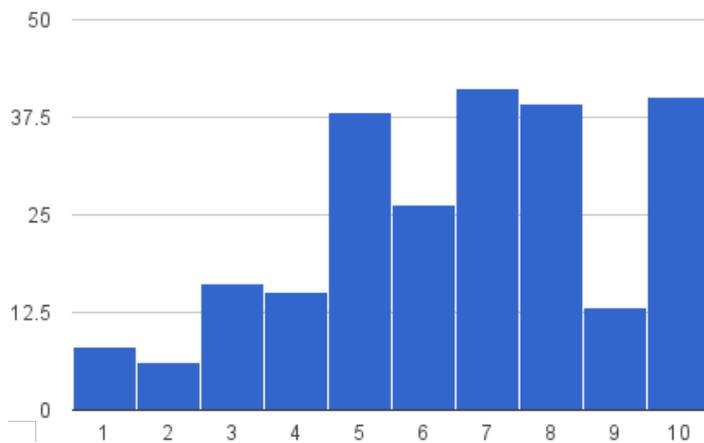
Lack of social housing



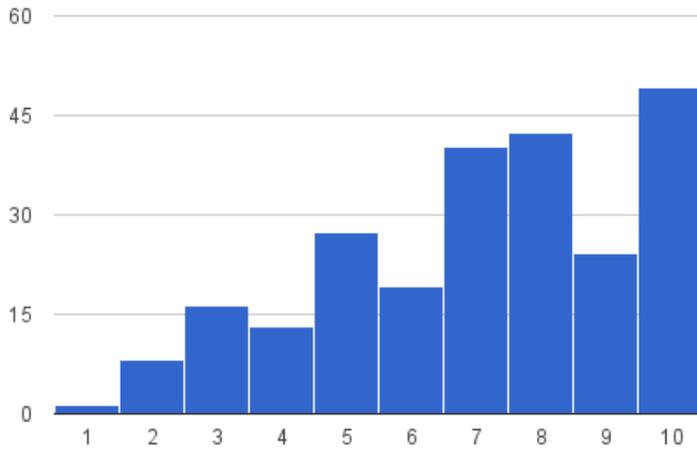
Growth of in-fill development



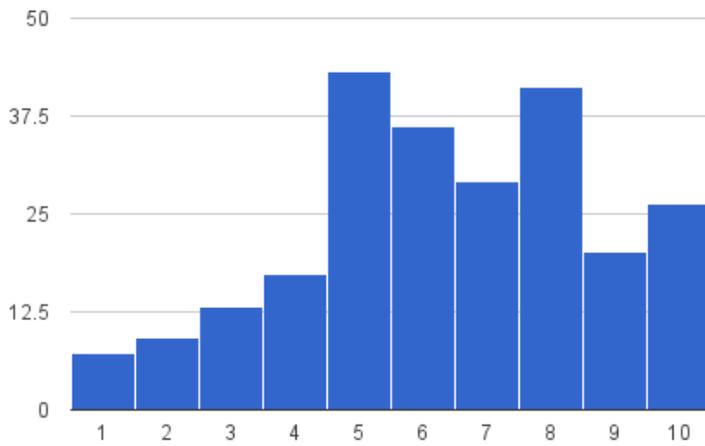
Lack of car parking



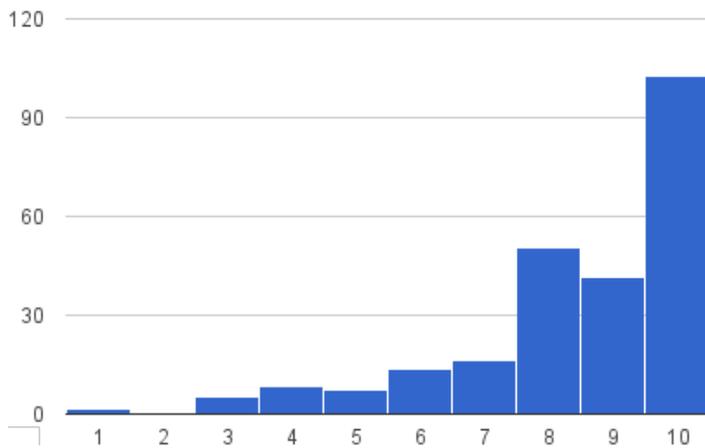
Design quality of new developments



Loss of places of employment (premises change of use)



Increasing amounts of traffic



Other planning issue concerns

Kempton

- Housing development in Kempton could destroy character of Hampton and make local roads over crowded. Houses on the upper Sunbury Road and Thames Street will be badly affected.
- The effect of any development on the Kempton Park site, particularly the likely increase of traffic on the Upper Sunbury Road.
- Possible building on Kempton Park Racecourse, despite denial by Spelthorne Council. This would seriously affect the whole area in terms of increased traffic.
- Large estate at Kempton Park.
- A major development at Kempton Park, with traffic to be pushed through Hampton, would be a major concern.
- If there is to be a new housing development at Kempton as much as can be done to reduce the impact on Hampton, must be done.
- The Kempton Park rumoured development - will the roads, school run and GP surgery be even busier?
- Very worried about any Kempton Park development and the impact on traffic on the Hampton Court Road. (Already a major disincentive to travel to Kingston / Esher etc)
- Concern over traffic congestion if Kempton Park is developed for housing.
- Possible Kempton Park development and its effect on our village.
- Potential development of land at Kempton Park.
- Kempton park proposal.
- Possible development of Kempton Park or Thames Water land and resulting change of character of the area, traffic problems and lack of adequate school, health and other facilities.
- Any future developments on Kempton Park.
- If part of the Kempton Park race course receives planning consent for a new and large housing estate, could one of the conditions please be that access is from the Chertsey Road/ Country Way rather than from the Upper Sunbury Road which is already barely able to cope with the volume of traffic that uses it.

Residential expansion and development

- Infill, houses being demolished and replaced with more units.
- Demolition of one house to provide two or more others should not be allowed.
- Council allows redevelopment of houses which has architect elements that is out of character. For instance one house allowed to have black tiles in a red tiled roof street. or a modern cubic barrack stile.
- Council allows hoardings to surround redevelopment for long periods. There should be time limits on rebuilding project.
- Greater vigilance on conservation issues for home improvement projects.
- Loss of character of houses and buildings through modifications eg replacement windows, doors, change of appearance to the front of the property to modernise.
- I am concerned that after the family living in a terraced house opposite my property had an extension built, they are now planning to change the property into 2x 2 bedroomed properties without any space for additional parking. The parking just about works but is at full stretch in the road. With the alteration of the house, 2 other cars are potentially now to become part of the parking in the road. I wonder whether the planning officer looked into this when agreeing to the potential alteration.
- Building extra houses where 1/2 houses now exist

- Conversion of garages into habitable rooms should be illegal.
- Demolishment of house and replacement by block of flats
- The trend to changing offices into housing and the increasing number of flats without better community facilities
- Unsympathetic development of older properties
- Making ecological considerations, like best insulation, as at least of equal importance to aesthetic considerations in building quality. Also address poor insulation in older properties.
- Planning process take too long and is too heavily influenced by politics and personal preferences. The planning process should be based on planning strategy and policy not whether an individual planner likes or dislikes a design detail, Design should be the remit of the architect and if necessary an independent design body. Good design can and does enhance the environment and raise the spirit (I refer to Grand Design and other similar design programs - NOT 60 minute makeover)
- Converting businesses into residential properties without having to get the relevant planning permissions.
- I believe planning restrictions are being relaxed by stealth and the Planning Department seems to treat the concerns of established residents with far less importance than they apply to those submitting over ambitious planning applications.
- It's not just the infill development, but the scale of new builds on existing plots of land - they seem to go to the maximum possible density, height and floor space, meaning the overall impact is significant. These should be carefully monitored.
- Loss of Right to Light and building of dreadful extensions and loft conversions

New housing development

- New developments must have adequate garaging/ parking facilities for the new residents.
- What remains of the character of the village needs to be preserved.
- I do not want to see Hampton lose its greenness and trees.
- The area does not need any more congestion.
- Overdevelopment in adjacent areas.
- The conversion of any empty building and change of use into residential properties is placing huge strain on the village. The population increases exponentially in an area otherwise restricted by natural barriers such as the river and park, and narrow streets that already are congested at peak times.
- Any housing development that does not have sufficient off-street parking and green space. The village is already very condensed and to lose the sense of tree-lined streets and blue sky between the houses would have a negative impact on the character of the village.
- We need to keep the character of Hampton which is now becoming recognised across SW London as quite special so please do not approve that our lovely village becomes a "developers' anonymous mush"
- Development between Plenty and Peco's which has remained empty since being built.
- Planning application for Aldersons garage?
- What is going to happen to the Police Station site in Station Road? Am concerned a) that development will be in character and b) that it will not worsen the already difficult traffic conditions in the road.
- What is happening with the police HQ?
- Our old Police station what is happening there?

- Is there any information on what is to become of the Thames Water buildings that are currently undergoing redevelopment?
- What is happening to the Water Board buildings on the Sunbury Road, they are not used, are ugly and could they not be brought back to life by conversion into flats or housing?
- Use of the historic waterworks?
- Yates garage still derelict I suggested this as being an ideal site for low cost housing but was told it was to be used for something else, this was 3 years ago.
- Redevelopment of Yates Garage site.
- Main priority is to use brown field sites first.
- What is going to happen at the waterworks on Sunbury Road?
- Cramming more and more housing into very small spaces.
- Conversion of Hampton's historic pubs into residential premises rather than maintaining business use. The council should seek to covenant them as social buildings, A3 usage or business premises to protect them from developers.
- I believe that planning consent for all new development should not be granted unless parking was provided on site for at least two cars for a two or three bedroomed house and possible more for bigger properties.
- Alarmed that certain new buildings (e.g. Aston Pierpoint extension in Priory Rd and Swiss Chalet river development on Hampton Court Rd) have gone ahead without planning permission and that the council's enforcement department is too understaffed to do anything about it.
- Improvement in the infrastructure to cope with further housing development.
- Decisions made by Council. Never enough parking allowed so streets are clogged up. Unclear policy on parking in front gardens. Use of dropped kerbs.
- Councils have managed to reduce the future housing stock by imposing unsustainable financial contributions from small developments which have driven up to 50% of small house builders out of business or rendered any development financially unviable. There will always be a housing shortfall if these issues are not addressed.
- Random planning permission granted depending on location and when permission was requested.
- Council planning office and staff needs to be more transparent and procedures clearer.
- Consistency of planning applied in the areas (as mentioned previously).
- My experience is the Council finds "exceptional" reasons to justify backlands development which its Policy discourages.
- Staff resources in Planning and Enforcement departments mean that the service is often compromised and decisions are overdue on occasion. This is probably a budgetary matter and should be addressed within the Council. New developments are sometimes not transparent to residents and use of publicity should be increased.
- It is not just a lack of social housing but also affordable housing for those who wish to move here with young families.
- Motivity and its various planning applications another eyesore.
- Change of use of a lot of the offices is down to to viability of the building to work as offices. Business rates are an extortionate rate in the area and by the time you add on everything else like rubbish collection, & paying for recycling it doesn't make good business sense to run a business in Hampton. Yes, a better balance of work and living accommodation would be an ideal world but you cannot blame people for optimising their properties potential.

- More flats and houses (not affordable housing) are being created but not enough parking and also roads are getting very snarled up due to this.
- Lack of high grade affordable sheltered housing for the over 65's in the area. Many have to leave the area to find affordable housing.
- When the old filter beds were redeveloped for housing and to create Hampton Green in the late 1990s there was already inadequate provision for residents' parking. Those residents overflow into the spaces that residents of Waldegrave Road, Belgrade Road, Avenue Road and even Station Road used to be able to enjoy. Parking on football match days is at an unacceptable level, can't they find some space behind the police station which looks to be an unused field on Google Maps?
- Some new housing seems to be sold again, soon after being built.
- If scarce good land must be built on, in-filling especially, it should be for people to live and form part of the community rather than just a means for them to quickly disappear onto the housing 'ladder'.
- Visual illiteracy in much planning. There are a few carbuncles around and I don't mean modernist flights of fancy, just visual abominations sanctioned by the visually illiterate!
- Too much housing built without regard to facilities needed eg. GPs, schools, parking. Affordable housing % rules totally ignored.
- Increased housing not allowing for pressure on doctors, schools and transport infrastructure.
- Over population, over development, garden grabbing, loss of amenity, loss of listed spaces and buildings, loss of habitat and wildlife, increased air, light & noise pollution, flooding, insufficient resources, eg hospitals, GPs, public transport, too many schools congregated together rather than spread across the residential area, inadequate policing and council services. No inclusion of improved safety or facilities for cyclists.
- The Nurserylands is allowing expansion of small flats which is crowding parts. Parking -an increasing problem. Plus recently builder's skips have Monopolised parking spaces.
- Shortage of housing for 'normal' people.
- Introduction of electronic gates - these are anti-social.

Traffic and Parking

- The Hanworth Road, near the present Clarendon School entrance, requires widening, as it is a "pinch-point" (being narrowed by parked cars on both sides) resulting in tail-backs in both directions at busy times
- Car parking is an issue on Belgrade road, a CPZ may resolve this if reasonably priced. Appropriately marked parking spaces would help in the absence of a CPZ.
- Less speed humps and existing speed humps better maintained.
- I would like the Council to be more lenient on off street parking (and proximity of trees that block this). Whilst I appreciate that they do not want to see the demise of front gardens, there has become a significant increase in on road parking in my surrounding roads. Myself and many of my neighbours want off street parking, have the space for it but the trees disallow this.
- Hampton Hill High Street is becoming a nightmare to travel along with the long term parking on both sides of the road. There appears to be more long term parking on both sides of Station Road and there have been occasions recently when it has not been possible to park near the shops to make a purchase.
- All parking in the Hamptons in areas visited for social, shopping etc should be restricted to say one hour with some form of permit for those living in the location
- A determined attempt to improve the safety of cyclists and pedestrians needs giving highest priority. This could reduce the demand for car parking.

- Not only protect the green spaces, but increase the local biomass by demanding cut down trees are replaced, and concreted-over front gardens made greener and more absorbent.
- Part of the traffic & parking problem is caused by people driving in from outlying areas and using the station for travel into London. Oyster system should be introduced for use to/from stations beyond Hampton.
- I do not drive so parking is not a concern for me but, with Hampton on the end of zone 6, there seems to be little or no parking for people wanting to drive to Hampton to catch commuter trains.
- Please ask TFL to move zone 6 to Kempton Park, that would alleviate some of the parking pressures on Hampton as commuters park here for the day. They could park at the race-course.
- Please extend the cycle lane to Hampton along Sunbury Road, which means widening it near the Bell. There is sufficient space for this.
- Traffic impact of big developments on the other side of the river.
- A308 from Hampton to Hampton Court is so congested that it has to be avoided at peak times.
- Many years ago, Hampton & Richmond Borough football club offered the use of part of their area for a car park for shoppers but the council turned it down saying 'the Meadow' was a conservation area. Such a car park would help the local businesses.
- I have no concerns with traffic volume in terms keeping the speed down during peak times, however, there appears to be a much larger volume of HGV lorries, post office vans and buses (other than the R68) transiting the High St to get to their respective routes. There are a couple of real hotspots where traffic comes to a complete standstill when larger vehicles are trying to pass each other on opposite sides of the road.
- Would like better maintenance of cycle/pedestrian path between Bushy Park and A308, including removal of weeds, dead trees, broken benches (unless now removed). Replace dead or ailing trees on both sides of A308.

Other concerns

- "Kempton Gate" is an eyesore, and seems to offer nothing to the community.
- Denmead school redevelopment
- Possible new runway at Heathrow Airport
- BTW No to expansion at Heathrow!
- Heathrow 3rd runway
- Dread Heathrow - noise and pollution out of control
- Developments at Heathrow - a third runway would create a disastrous amount of congestion all around the area, as well as more pollution
- I don't know whether increased aircraft noise comes into this category but it is happening and is a worry.
- More Doctors dentists needed etc
- The demise of local pubs and them being converted in to flats or KFC's or supermarkets.
- Limit school influence
- Protect Carlisle park for local use

Appendix

Name up to three things you like about living in Hampton

Community:

In London yet retains a village atmosphere/feel x 60
Friendly village community spirit x 56
Down to earth/decent/friendly people x 20
Long staying, settled community so regularly bump into familiar faces x 11
History x 11
Great community events (Screen on the Green/Christmas fair) x 7
Good neighbours x 7
Activities for children x 3
Social/activity groups x 2
Hampton Village Traders Association pulling us all together x 2
Retains its own identity x 2

Environment:

Village Green/green/open spaces x 72
Quieter than neighbouring areas in the borough x 20
Leafy tree lined streets x 19
Safe environment x 19
Attractive appearance/architecture x 17
Location x 10
Social life/pubs x 6
Clean (no graffiti) x 5
Presence of allotments x 3
Not too densely populated x 2
Part of the Richmond council/borough x 2
Other comments:
Hanging baskets
A good mix of industrial, retail and residential
It has always been my home, so that is the best reason for living here
The willingness of (some) residents to keep the village neat and tidy
Mostly civilised environment
Good council recycling, tree care ++
Wildlife

Transport:

Good bus service/public transport x 73
Direct link to Waterloo/Central London/M3 and airports x 40
Major roads run around rather than through it x 4
Ability to park x 2
Other comments:
Zone 6 free travel for over 60s
Amenities & Shops:
Good selection of local/independent shops x 70
Close proximity to Kingston x 23
Good library x 11

Shops & Services

Wide range of culture/restaurants x 12

The easy availability of medical services x 9

Waitrose x 9

Little Sainsburys x 7

Bakery x 6

The improvement of facilities such as supermarkets and many services of a domestic nature, the village is well served by a number of businesses which cater for residents day to day needs. Dry cleaners, chemists, garages, churches etc x 2

Other comments:

Chinos - the best cafe in London by far

The helpful and pleasant people who run the local businesses, all of whom and all of which keep the village a living entity

Vibrant High street

Parks and recreation:

Proximity to Parks/Bushy Park x 132

Proximity to the river x 89

Hampton Pool x 21

St Mary's Church x 7

Close to Hampton Court x 7

Easy access to entertainment. Hampton Hill Theatre, Garrick's temple, church music x 6

H&RB FC x 6

Schools:

Good schools x 14

Good Primary Schools x 11

Good independent schools

Name up to three things you don't like about living in Hampton

No dislikes x 8

Community

Lack of a proper village centre x 3

Other comments:

Some snooty people

Local traveler site

The feeling of separation between Hampton and Hampton North

The apathy of people in creating community spirit

The growing number of immigrants

The emphasis on the importance of Hampton North and the village and the seeming neglect of the area between the railway line and Broad Lane. We feel that we are not taken into account.

Hampton village appears to be more important than Hampton North when services, events etc are funded

Huge disparity between different parts of Hampton economically

Lack of cohesiveness from north to south of village boundary

Hard to get to know people

Limited social cohesion

Low sense of community, especially for those of us on the outskirts of Hampton

Increasing youngsters on street as there is no where for them to go

People don't smile and say hello

Battles for places where older people can meet and be supported (e.g. Linden Hall is constantly having to justify itself even though it's necessary to the community)

Some residents do not realise that it is a community and do little to get involved.

No civic identity on Percy road

Loss of community feeling over the last 5 years

Environment

Aircraft noise x 44

Poor Pavements x 20

Air Pollution x 11

Irresponsible dog owners and dog mess x 11

Litter x 7

Poor street lighting on some side roads x 3

Lack of access along the river - compared to the other side x 3

Roads not swept regularly x 2

Lack of Litter bins x 1

Other comments:

Not enough care taken over the far bank of the river

No shelter at the bus stops in Church Street / Hampton Court Road,

Too early bin collections - have to put out evening before (foxes/wind)

Wheelie bins at the front of houses, frequently left on the pavement

Rubbish created by recycling boxes.

Fly-tipping, and the lack of response in dealing with it - the council does take waste away, but this is crying out for CCTV, notices re fines and enforcement.

Seemingly constant digging up of roads by utility companies

Difficulty crossing the Bridge/road by the Railway Inn

Street lighting inadequate and not uniformed about seven different designs of lampposts in Station Road

Too many trees are being lost and not replaced

Constant external use of power tools including leaf blowers, strimmers and chainsaws

Possibility of third runway

Transport

Poor train Service x 84

Not enough bus routes x 2

Other comments:

Bus arrival times are totally unpredictable making a full time commitment to only using public transport impossible. (I have waited over 40 minutes regularly for the 111 or R70)

Bus stops that do not have latest information on when buses are due to arrive.

Lack of safe cycling routes

Lack of underground

Traffic related

Lack of parking x 15
Build up of traffic x 14
Speed bumps x 7
A308 Speed/congestion x 7
Traffic Speed (fast – Station Road and Nightingale Road) x 7
The time spent waiting for the level crossing in Percy Road x 6
Poor road surface x 5
Dangerous driving x 2

Other comments:

Hampton High Street is extremely dangerous and there are far too many accidents, all of which aren't reported to the Police

School buses

Cars that block the flow of buses in Percy Road.

Lack of a designated bus outline at the bus stop, Fearnley Crescent causing buses to struggle to get through because of bad car parking.

Schools

Poor/choice of secondary school x 22
Hampton Academy has ill deserved/badly informed poor reputation x 2
Not enough nursery/infant/primary school places x 3

Other comments:

Too many schools

Too many private schools which affects the social mix

Division between private and state schools, and the cultural legacy of this being exclusivity on one hand and a lack of ambition on the other

Facilities

Lack of Doctors Surgeries/over stretched x 5

Other comments:

Lack of facilities for younger children (under fives)

Lack of facilities for teenagers

Not enough or good enough indoor/outdoor facilities/playgrounds for children

There isn't an art-house cinema, which would be warmly welcome.

Better health club facilities - like Walton Excel would be good

Lack of a central hall for concerts/ drama/ meetings

Poor mobile phone signal

Shops & Services

Not enough shop variety x 17

Not having good cafés/restaurants x 14

Lack of Banks x 7

Too many hairdressers x 5

Pubs are closing, and those which remain are expensive x 4

Some shop units still not being used x 2

Having a KFC (in Hampton Hill) x 2

Having major retailers in the village x 2

Not having major retailers in the village x 1

Other comments:

The long distances to reach a post-office from some parts of Hampton
Too many Indian restaurants
The early closing hours on a Sunday (eg Waitrose closing at 4pm!)
Not enough dog hoops outside shops - this would encourage me to shop local
Very quiet on the weekends
Early closing on Saturdays
Station Road needs to gain 'character'

Development

Little affordable housing x 12
Excessive infilling residential developments x 13
Over development x 9
Becoming very busy and over crowded x 4
Density of housing x 3
Random implementation of planning policy by local authority x 3
Threatened development of part of Kempton Park race course to be used for housing and therefore putting extra traffic on the already congested A308 x 2
Too many industrial and retail units allowed to become residential x 2
The increase in buy to let and its effect on Hampton x 2

Other comments:

The village getting too big
Hardly any sheltered accommodation for the elderly – need more eg Macarthy and Stone or Signature developments
Losing its village feeling
Infrastructure not developed to cope with increased developments, eg drains, facilities etc
Uncertainty about future of Yates garage plot
No regard for conservation issues in my area (Priory Road)
Residents' serious concerns about local planning issues can too easily be ignored when serious objections raised.

Council related

Inefficient council recycling x 2

Other comments:

High council tax rate
Slow erosion of council services
Feeling of being ignored by LBRuT
Focus on Richmond rather than Hampton

Safety and Security

Lack of police presence, so sometimes Hampton feels a little unsafe x 4
Anti-social behaviour around Oldfield Road x 4
Vandalism from people hanging around in park at night x 2
Recent increase in break ins x 2

Other comments:

Recently it feels less safe

The insecure parks

Rough elements but that is everywhere

Occasional anti-social behaviour from the flats on Chandler Close

Noisy youths on the green at night